

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Applications of Pacific Gas and Electric Company for Approval of the 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U39M)	Application 08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-024 (Filed May 15, 2008)
Application of Southern California Gas Company (U 904 G) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-025 (Filed May 15, 2008)
Application of Southern California Edison Company (U 338-E) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009, 2010 and 2011.	Application 08-05-026 (Filed May 15, 2008)

**2010 RESULTS FOR THE SAN DIEGO GAS & ELECTRIC COMPANY
(U 902 M) TEMPORARY ENERGY ASSISTANCE FOR FAMILIES PROGRAM**

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**2010 RESULTS FOR THE SAN DIEGO GAS & ELECTRIC COMPANY
(U 902 M) TEMPORARY ENERGY ASSISTANCE FOR FAMILIES PROGRAM**

Pursuant to Ordering Paragraph 10 of Resolution G-3446, issued by the California Public Utilities Commission on April 22, 2011, San Diego Gas & Electric Company (SDG&E) files this report, detailing the results of its Temporary Energy Assistance for Families (TEAF)¹ program.

I. Background:

On February 4, 2010, the Commission instituted Rulemaking (R.)10-02-005 to address the Commission's goal of reducing the number of residential gas and electric

¹ This program was formerly known as the Temporary Assistance for Needy Families (TANF) Emergency.

utility service disconnections due to nonpayment. As part of that rulemaking, the Commission directed the Investor Owned Utilities (IOUs)² to file Tier 3 advice letters to take advantage of the Emergency Fund available through the American Recovery and Reinvestment Act (ARRA). Under the ARRA, up to \$5 billion was appropriated for the TEAF Emergency Fund over federal fiscal years.

In compliance with R.10-02-005, SDG&E filed Advice Letter No. 2151-E/1937-G on March 8, 2010, requesting authority to record and recover up to \$1 million in programmatic contributions toward customer bills plus expanded customer communication and other incremental program expenses from its California Alternate Rates for Energy Balancing Account (CARE) to eligible low-income families. SDG&E requested authorization to collect these additional ratepayer funds through the CARE which will be used as the 20% match needed to obtain the 80% from the TEAF Emergency Fund. SDG&E also requested that any unspent ratepayer funds remaining at the conclusion of the program (projected to end on September 30, 2010) be returned to the ratepayers through the CARE.

On April 22, 2010, the Commission issued Resolution E-4328, which approved SDG&E's request to use up to \$1 million of CARE funds to leverage TEAF. In addition, Resolution E-4328 instructed SDG&E to file a separate report alongside its 2010 CARE/Energy Savings Assistance Program Annual Report, detailing the results of the TEAF program with the following information:³

1. Total amount of payment assistance provided to customers by the TEAF Leveraging Program, separated by TEAF Emergency Funds and total ratepayer funds.

² IOUs include SDG&E, Southern California Gas Company, Pacific Gas and Electric Company, and Southern California Edison Company.

³ Resolution E-4328, at Ordering Paragraph 9.

2. Total number of customers assisted through the TEAF Leveraging Program.
3. A breakdown of ratepayer funds used for the TEAF Leveraging Program separated into administrative and program expenses as well as direct distributions by county, including a qualitative explanation of reasonable and justified administrative and program funds spent.
4. Total applications successfully processed by the third party administrator and total reimbursement amount paid by each participating county through the TEAF Emergency Funds.
5. Amount of any unspent ratepayer funds remaining at the conclusion of the TEAF Leveraging Program, currently projected to end on September 30, 2010, to be returned to the CARE balancing account.

II. 2010 TEAF PROGRAM DISCUSSION

The TEAF Emergency Fund is a one-time payment program sponsored by SDG&E, and administered by the Salvation Army (TSA), that will provide financial assistance to income-qualified families⁴ who are unable to pay for their energy needs due to an unplanned hardship. TSA contracted with the California Department of Social Services (CDSS) to provide the TEAF Emergency Funds, as the 80% match on behalf of all participating counties. TSA began accepting TEAF applications in late August 2010 when CDSS was able to provide funding from the TEAF Emergency Funds for the 80% match. However, the program officially ended on September 21, 2010 to allow TSA to process all qualified applications by their September 30, 2010. The program results are provided below. SDG&E and TSA assisted as many families as possible over a four week period. As a result, many of these families were able to avoid utility disconnections.

⁴ Qualified families were at or below 200% of the federal poverty guideline and met other federal requirements as set by the California Department of Social Services (CDSS).

III. 2010 TEAF RESULTS

Pursuant to Ordering Paragraph 9 of Resolution E-4328, SDG&E offers the following TEAF program results for 2010.

2010 FINAL REPORT

- 1. Total payment assistance to families: \$151,201
 - a. TANF Emergency Funds: \$120,961
 - b. Ratepayer Funds: \$30,240

- 2. Total customers assisted: 463

- 3. Ratepayer funds for TEAF program breakdown by county

		Direct Bill Payments to Recipients funded by Ratepayers	Administration Expenses funded by ratepayers	Outreach / Marketing Expenses
1	SAN DIEGO	\$ 30,057	\$ 4,509	N/A
2	ORANGE	\$ 183	\$ 27	N/A
TOTAL		\$ 30,240	\$ 4,536	\$ 1,102

Qualitative explanation of reasonable and justifiable funds spent: As noted above, most of the TEAF funds were used for the direct benefit of paying customer utility bills. 15% of total program funds were used to pay TSA for the administration of the program. In addition, another 0.6% was used by SDG&E for application design, media promotion, and direct mail campaign to customers on the CARE rate and on TANF as listed in the SDG&E database with an overdue bill within the last 12 months. The direct mail

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