



A  Sempra Energy utility™

A Guide to the Third Party Notification Plan When You Need an Extra Reminder

San Diego Gas & Electric recognizes that there are circumstances under which customers might overlook a utility bill payment.

If you are elderly, sick, shut in or away from home often, it's possible to overlook a utility bill or Shut-Off Notice. To protect your health and safety by preventing any unnecessary disruptions in gas and electric service, SDG&E offers the voluntary Third Party Notification Plan.

Here's how it works

In the event we must notify you that service will be discontinued because of past-due bills, a third party — a friend, relative or social agency, for example — will also receive a copy of the notice.

They can then bring the problem to your attention and perhaps offer aid or advice. The third party will not, however, be legally responsible for the overdue bill, nor will this notification by itself prevent a loss of service.

If you would like to take advantage of this plan, please fill out the application on the other side and mail it back to us.

You must provide both signatures before returning the application

John Doe

CUSTOMER'S SIGNATURE

Jane Doe

THIRD PARTY'S SIGNATURE



Once we receive the application, the plan will remain in effect for as long as we serve you or until we receive a request to discontinue it. Please notify us if you or the designated third party move, or if you would like to designate a new third party.

If you do not need this service, but you know someone who does (an elderly relative, perhaps), you may want to bring this plan to their attention and assist them in filling out the form.

Remember, also, to let us know **immediately** of any bill payment problem. Our Customer Service Representatives can discuss the problem with you in private and offer suggestions that may help.

For more information

To learn more about the Third Party Notification Plan and other ways we're working to provide exceptional customer service, call us at 1-800-411-SDGE (7343) or visit our Web site at www.sdge.com.

Please see other side of page for application.

Third Party Notification Plan Application

Customer's Name (please print) Customer's SDG&E Account Number ()
Daytime Phone Number

Customer's Address (please print) City State ZIP Code

Customer's Signature

Third Party's Name (please print) ()
Daytime Phone Number

Third Party's Address (please print) City State ZIP Code

Third Party's Signature

Please fill out form, cut it off and mail it to: SDG&E Customer Contact Center-CP62, P.O. Box 129831, San Diego, CA 92112-9831.



*Serving you today.
Planning for tomorrow.™*

P.O. BOX 129831
SAN DIEGO, CA 92112-9831
1-800-411-SDGE (7343)
www.sdge.com