GENERATING YOUR OWN ENERGY

How to make the most of your renewable system, and how we're here to help.



SDGE

A Sempra Energy utility®

WE'RE HERE TO HELP YOU BE SUCCESSFUL WITH SOLAR

Welcome to solar energy! You're joining thousands of like-minded Southern Californians partnering with us to power their homes and businesses with renewable energy. We're excited to be your ally – start here to make sure you're set up for success.

Your Pricing Plan Options

If you didn't select a pricing plan when you completed your application, we've automatically enrolled you into a Time-of-Use plan. Time-of-Use plans are based on both how much and when you use your energy, and offer you more choices to better manage and control your energy costs. It is not too late to choose a different option. Depending on your energy use, or other factors – like medical equipment use at home or charging an electric vehicle – that could affect your usage, another plan may make more sense for you. You can view pricing plan options at sdge.com/whenmatters.

Keep in mind that once you enroll in a plan, depending on the plan, you may only be able to make a change once every 12-month cycle. Once your system has been active for 12 months, you'll be able to use the pricing plan comparison tool in My Account to get a personalized pricing plan recommendation based on your usage history.

Sign In & Sign Up

Now that your system is operating, you can use our online tools and communications to help you make the most of it. Monitor your net usage in My Account to better understand your energy habits and identify ways to save. Depending on your usage, your system may sometimes generate more electricity than you need, and you'll receive generation credits. These credits will be tracked on your current bill, and any remaining credits will be added to your NEM statement at retail value.

We also encourage you to sign up for our weekly alert email. Sign in to My Account, choose "Alerts and Subscriptions" and choose "Alerts." We'll send you a personalized email every week that recaps and reviews your usage. It's a great reminder to check in and see how and when you're consuming energy, so you can make changes when you use energy to optimize your energy profile.

ABOUT YOUR BILL

Once you go solar, you'll get two separate bills:

- One for natural gas, if you are currently receiving natural gas from SDG&E
- One for electricity



Understanding Your Net Energy Metering (NEM) Bill

Once you're an NEM customer, you'll be billed a little bit differently. Most residential NEM customers will receive separate bills for gas and electric (if you are a Virtual Net Metering or NEM Aggregation customer, this may not apply to you).

Below is an overview of some of the key changes to help you understand your NEM statement. For additional detail, you are encouraged to visit "Understanding Your NEM Statement" at sdge.com.

Year to date balance of charges net of generation credits

The 12-month billing period. The True-Up date is the date your annual balance is due

Net Energy Metering Summary

Current Rate: Time of Use - EVTOU2-Residential **Start Date:** 06/10/2014 **System Size:** 11.00 kW

Meter Number: **True-Up Date:** 06/11/2015

Bill Date	On-Pk kWh	Off-Pk kWh	Super-Off Pk kWh	Total kWh	NEM Charges	Applied Credits	Remaining Credits	Cumulative Balance
07/10/2014	361	853	175	1,389	363.80	-	-	363.80
08/10/2014	190	869	234	1,293	316.78	(14.62)	-	665.96
09/10/2014	-519	599	332	412	183.41	(183.41)	(69.64)	665.96
10/09/2014	-604	554	551	501	209.37	(209.37)	(154.77)	665.96
YTD Totals	**-572**	**2,875**	**1,292**	**3,595**	**1,073.36**	**(407.40)**		

YTD Net Metering Charges/Credits	$	665.96
Reduce Your Use Day Reward	$	(6.25)
California Climate Credit	$	(36.24)
Minimum Charge Adjustment	$	10.20
Subtotal	$	633.67
Additional Charges/Payments	$	(172.38)
Current Account Balance	$	461.29
Payment Required This Month:		**No**

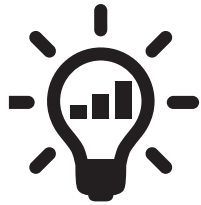
This section contains information about your account, programs or services.

Remaining generation credits that can be applied to future charges within the 12-month billing period

Generation credits applied to outstanding NEM charges

Additional adjustments, such as fixed charges and incentive credits

NEM charges for electricity used from the grid NEM



Make a Payment Strategy

If you're a residential NEM customer, you don't have to pay your bill for 12 months. This is because your usage-to-generation ratio can vary month to month, depending on season and your personal usage habits. If you earn generation credits for excess renewable energy in a given month, these credits will be saved to offset your bill in another month. That's important, because your total balance will reset annually in your "True-Up" bill.

If you receive both natural gas and electricity from SDG&E, your bills will be separated once you become an NEM customer. Your natural gas will be billed under a new account. This is important to note because if you are currently signed up for automatic payments, you'll probably want to stop automatic payments for electricity until you are familiar with how much electricity your solar system is generating. If you want to continue automatic payments for natural gas, you'll need to activate it on your new natural gas account.

Please note: If you're a Virtual Net Metering (VNM) or aggregated NEM customer your bill won't be separated, and you will still need to pay your bill every month. For details on VNM and NEM Aggregation, visit sdge.com/solar for details.

Your Annual "True-Up" Bill

Every 12 months you'll receive a "True-Up" bill for any balance due on your account. Once you pay your True-Up bill, your balance and any unused generation credits will reset to zero for the next 12-month cycle.

We encourage you to keep a close eye on your balance, even if you choose not to pay it monthly, and especially if your system is new and you're still learning how much your generation offsets your overall energy usage. If you notice you're using more than your system is generating, you may still want to pay every month, so you don't end up with a high balance due at your annual "True-Up."

Please note that there are certain nonbypassable charges that apply to electricity delivered by SDG&E that can't be offset with generation credits. However, if your system "over generated" more electricity than you used over the course of the 12-month period, you will receive compensation, using wholesale electricity prices. Compensation is either in the form of a credit that will be used to help offset remaining charges, or you can request a check for any remaining credits after your bill is paid in full from SDG&E.

CUSTOMER CHECKLIST

- ☑ Choose Your Electric Pricing Plan
- ☑ Turn Off Electric Bill Autopay
- ☑ Turn On Gas Bill Autopay
- ☑ Sign Up for Weekly Email Alerts in My Account
- ☑ Monitor Your Usage Online in My Account
- ☑ If You Have an Electric Vehicle (EV), Set a Charging Schedule
- ☑ If You Have a Pool, Reprogram Pump Timing

NEM BILL FAQ



Do we track your system's generation? As an NEM customer, we'll track the energy you use from the grid to supplement your system's electricity production (like when the sun goes down). We'll also record and credit you for any excess energy you generate. However, in most cases we don't track your system's overall generation.

Should I read and evaluate my bill every month? Because your energy use most likely varies depending on the season and your usage patterns, your bill total may be very different month to month. We recommend that you monitor your statement to make sure you spread out your payments in a way that makes sense for your budget.

Do I need to pay my bill every month? If you are a residential NEM customer, you don't need to pay your bill every month. You can pay in part or wait until the end
of your 12-month cycle to pay your "True-Up" bill.

Please note: If you're a Virtual Net Metering (VNM) or aggregated NEM customer, you will still need to pay your bill every month.

Why don't I need to pay every month? Because your system's generation may vary by season, your balance may fluctuate considerably. We offer you the option to pay at a cadence that makes sense for you based on your balance owed and whatever generation credits you may have accumulated.

What are generation credits? If your renewable system generates more energy than you're using at a given time, the excess will flow into the grid and we'll issue you generation credits at retail energy prices. These credits can be used to offset kWh charges from SDG&E that are incurred when your system generates less than you need.

Can I earn credits if I have an energy storage battery? Yes, you can earn a predetermined amount of credits even if you store energy, depending on the size of your system. State-mandated caps limit the number of credits you can earn, in order to ensure credits are appropriately applied. Learn more at sdge.com/solar.

THERE'S MORE...
We encourage you to visit "Your NEM Bill" at sdge.com/solar for additional frequently asked questions to learn everything you need to know about your new NEM bill.



sdge.com/solar

SDGE

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These programs are funded by California utility customers and administered by SDG&E® under the auspices of the California Public Utilities Commission.
Rebates and incentives are provided on a first-come, first-served basis until program funds are no longer available.

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