

# **Medical Baseline Application**

For Enrollment and Recertification

San Diego Gas & Electric® (SDG&E®) is dedicated to providing safe and reliable energy to those who depend on life support equipment or special environmental conditions. The Medical Baseline Allowance Program helps customers save every month on their energy bill.

#### What is the Medical Baseline Allowance Program?

The Medical Baseline Allowance Program provides an additional amount of gas and electricity at the lowest rates for residential customers. It is not a discount or rebate. In addition to your standard baseline allocation, the allowance received with the program is 16.5 kWh of electricity per day or 0.822 therms of natural gas per day, or both.

#### What qualifies as life support?

A qualifying life support device is any medical device used to sustain life or is relied upon for mobility. This device must run on gas or electricity supplied by SDG&E or a Community Choice Aggregator. It includes, but is not limited to, respirators (oxygen concentrators), iron lungs, hemodialysis machines, suction machines, electric nerve stimulators, pressure pads and pumps, aerosol tents, electrostatic and ultrasonic nebulizers, compressors, IPPB machines, kidney dialysis machines and motorized wheelchairs. Devices used for therapy rather than life support do not qualify.

# Who is eligible?

Anyone with a qualifying medical need can apply for the allowance. You can also apply even if you pay for your energy through your landlord or property owner. If your landlord or property owner provides your energy bill, that bill will have the additional allowance.

#### **Customer contact information**

For your safety, it's important we have your correct contact information in case of an outage or emergency. To check or update your contact information visit **sdge.com/myaccount** (log into your My Account profile, on the home page click on your profile name in top right corner, then click on "My Profile") or call **1-800-411-7343**.

While we do our best to avoid outages, we cannot guarantee that the power will always be on. Outages happen. SDG&E will attempt to notify the patient in advance of a state-directed power outage. However, if the patient requires life support equipment, he/she should make arrangements for a backup power supply in case of an outage.

#### Contact us - TDD/TTY

If you'd like more information on the Medical Baseline Allowance Program or any of the services we offer, contact SDG&E at **1-800-411-7343** or by email at *medicalbaseline*@sdge.com. You can also visit us at **sdge.com/medicalbaseline**. For people with hearing impairments, SDG&E offers TDD/TTY at **1-877-889-7343**.

# Mail the completed application to:

Medical Baseline Allowance Program San Diego Gas & Electric P.O. Box 129831 San Diego, CA 92112-9831

Learn more about other programs and services at *sdge.com/assistance*.

# **IMPORTANT: FORM INSTRUCTIONS**

Kindly read all questions on the next page carefully before answering. Incomplete or missing information will prevent the application from being considered. For the application to be processed, **ANSWERS MUST BE PRINTED CLEARLY AND INSIDE each answer box and application MUST BE SIGNED**. Use black or dark blue pen or dark pencil. Fully erase or white out any mistakes. Crossed-out answers cannot be read. Please keep a completed copy of the application for your records.

#### **TERMS AND CONDITIONS**

### By signing on the next page, you understand that:

- 1. If a licensed Medical Practitioner\* certifies the resident's medical condition is **permanent**, SDG&E will require completion of a form self-certifying resident's continued eligibility for the Medical Baseline Allowance every **four years**.
- 2. If the licensed Medical Practitioner\* certifies the resident's medical condition is **not permanent**, SDG&E will require completion of a renewal application with a licensed Medical Practitioner's certification every **two years**.
- 3. If the resident has a visual disability, you may contact SDG&E to request special notification when either a self-certification form or renewal application with a licensed Medical Practitioner's certification form is mailed.
- 4. SDG&E cannot guarantee uninterrupted gas and electric service and you are responsible for making alternate arrangements in the event of a gas or electric outage.

You authorize SDG&E to share your information regarding your participation in SDG&E's Medical Baseline Allowance Program, including, without limitation, your name, address, contact information, circuit data, Medical Baseline Allowance Program enrollment status and medical equipment needs as described in this form if requested by emergency services professionals and agencies at the city, county, state and federal level for the purposes of managing de-energizations and to allow such parties to plan for and manage emergency situations.



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PRINT ANSWERS CLEARLY, DARK AND INSIDE EACH ANSWER BOX. Failure to do so may lead to application errors. Fully erase or white out any mistakes. Mail back this form to the address printed on page 1. Photocopies are not acceptable.

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Account Number:				r lease provide	mst iz digits p	Tinced on bin (including any is	cauling 03/
Account Holder First Name: Or applicant name, if not billed by SDG&E			ler Last Name: if not billed by SDG&E				
Patient First Name: f different from above		Patient Last If different from at					
If not billed to SDG&E, provide na mobile home or apartment comp							
ease provide the address you ddress below.	receive your electric and/or gas	s service for below. If you are bill	led by someone oth	er than SDG&E, plea	se provide you	r mobile home or apartme	nt comple
Service Address:				Unit:	City:		
ree to allow SDG&E to verify	ation is correct and that the Med this information and to promptly additional terms and condition	notify SDG&E if the qualified res	sident moves or no	•	•		
Customer Signature:						Date:	
licensed Medical Doctor (M.D.), Doctor of Osteopathy (D.O.), Nurse Practitioner or Physician Assistant may certify a patient's eligibility.  icensed Practitioner Name:  Medical License Number:							
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pnea Monitor	Air Mattress or Hospital Bed	Compressors		Cough Assist Vest		Defibrillator	
lectric Nebulizer	Electric Nerve Simulator	Feed Pump		Hemodialysis Machine		Infusion Pumps	
PPB Machines	Kidney Dialysis	Motorized Wheelchair		Oxygen Concentrator (OC)		Pacemaker Monitor	
ressure Pads	Pressure Pumps	Respirator		Suction Machine		Ultrasonic Nebulizer	
ther Electronic evices:							
ease clearly print YES	or NO for all the question	s below.					
Are any of the devices abo	ove required for life support?		Can the patient	survive more than 2 ho	ours without usin	ng life support equipment?	
		Is additional heating necessary to	sustain the patient's	life or prevent deteri	oration of the pa	atient's medical condition?	
		Is additional cooling necessary to	sustain the patient's	life or prevent deteri	oration of the pa	atient's medical condition?	
		Are any of the medical devi	ices above and/or add	litional heating or coo	ling required for	the patient permanently?	
	ITION AND NEED OF MY PATIENT I signature on this application. M				ally. You agree	that your electronic signa	ture is th
Signature of Licensed Practition	er*					Date:	
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