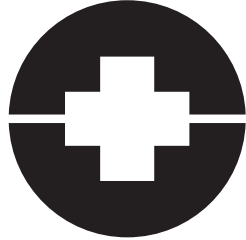


Medical needs? Here's your prescription for savings

Certain medical needs may qualify you or someone in your home for savings every month on your energy bill. Apply for the Medical Baseline Allowance (MBL) program if you need to use more energy due to a qualifying medical condition or to prevent an existing condition from getting worse.



Examples include:

- **A requirement for permanent space heating or cooling** due to paraplegia, quadriplegia, hemiplegia, multiple sclerosis, scleroderma, a compromised immune system, or a life-threatening illness.
- **Required use of a life-support device**, such as an aerosol tent, apnea monitor, kidney dialysis machine, motorized wheelchair, or respirator (devices used for therapy don't qualify; only medical devices that sustain life or are needed for mobility).

To get an MBL application and more information, visit sdge.com/medical. Eligibility requirements include a physician's signature on your application to certify the medical need.

During high fire-risk weather conditions, a Public Safety Power Shutoff (PSPS) may be called as a last resort to help prevent potential wildfires. As an MBL customer, it's important that we're able to reach you and keep you informed should an outage occur. Please make sure your contact information is up-to-date and/or sign up for notifications at sdge.com/notify.

Get a no-cost home energy audit and upgrades

To help our customers keep energy costs down, we have launched a new program for renters and owners of single-family homes. The Residential Energy Solutions (RES) program has no income restrictions. Eligible customers receive no-cost upgrades such as smart thermostats, low-flow showerheads, brushless fan motors, HVAC services like air duct testing and sealing - and more. SDG&E has also contracted with Synergy Companies to provide customers with energy efficiency audits from their experts. Customers can request a home visit at sdge.com/RES or by calling **1-888-272-8394**.



Take advantage of additional assistance programs from SDG&E:

- **CARE:** customers can save 30% or more off their energy bill
- **FERA:** customers can receive an 18% discount on their electricity bill
- **ESA:** no-cost energy-efficiency upgrades to income-qualified customers
- **Golden States Rebates program:** incentives of \$20 - \$500 to buy high-efficiency water heaters, smart thermostats or room air conditioners
- **Arrearage Management Payment (AMP) Plan:** debt forgiveness for past due bills for CARE and FERA customers

For more information on assistance programs, visit sdge.com/Assistance.

Schedule your free gas appliances safety check

As the weather gets cooler, the use of natural gas appliances like water heaters, furnaces and ovens can go up. Schedule



a free gas appliances check with SDG&E to make sure your appliances are working properly and efficiently to help keep gas bills lower. Getting your appliances inspected is a great way to help prevent carbon monoxide poisoning too.

One of SDG&E's gas technicians will come to your home or business to inspect your natural gas appliances. There are several complimentary services:

- Light and inspect gas pilot lights. Make sure pilot lights and burner flames are a clear blue.
- Check that gas appliances are operating safely and efficiently and not emitting carbon monoxide.

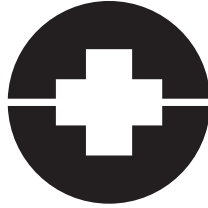
• Ensure gas furnaces are working properly and inspect the condition of the filter which improves the furnace's heating ability.

Visit sdge.com/GasCheck for details. You can schedule your appointment at sdge.com/MyAccount or on SDG&E's mobile app. When in My Account*, select "Services," "Services Overview" then "Gas Appliances Check." If you're in the app, select the "More" tab. From "Services," select "Gas Appliances Check."

*If you're an NEM customer, select your Gas Account online before scheduling.

Hay necesidades médicas? Obtenga esta receta para ahorrar

Ciertas necesidades médicas pueden hacer que usted o alguien que vive en su casa cumpla con los requisitos para ahorrar cada mes en su factura de energía. Solicite el programa de Asignación Médica Inicial si necesita consumir más energía debido a una enfermedad que cumpla con las condiciones o para evitar que una condición existente empeore.



Por ejemplo:

- **Requerir calefacción o aire acondicionado ambiental permanente** debido a paraplejía, tetraplejía, hemiplejía, esclerosis múltiple, esclerodermia, un sistema inmunitario afectado o una enfermedad potencialmente mortal.
- **Requerir el uso de un dispositivo de soporte vital**, como una tienda de nebulización, monitor de apnea, máquina para diálisis del riñón, silla de ruedas motorizada o respirador (los dispositivos usados para terapia no cumplen con los requisitos; únicamente dispositivos médicos que sustenten la vida o se necesiten para movilidad).

Para obtener un formulario de solicitud para el programa de Asignación Médica Inicial y más información, visite [sdge.com/programa-medico](https://www.sdge.com/programa-medico). Los requisitos para tener derecho a participar incluyen el que un médico firme su solicitud para certificar la necesidad médica.

Cuando hay condiciones climáticas de alto riesgo de incendio, puede ocurrir un corte de electricidad por seguridad pública (PSPS, por sus siglas en inglés) como medida de último recurso para ayudar a prevenir posibles incendios forestales. Como cliente de Asignación Médica Inicial (Medical Baseline), es importante que podamos comunicarnos con usted y mantenerlo informado si ocurre un apagón. Asegúrese de que su información de contacto esté actualizada y/o regístrese para recibir notificaciones en [sdge.com/notificaciones](https://www.sdge.com/notificaciones).

Reduce heating costs this winter

Spending more time at home this winter means energy use and your monthly bill could be higher. We're here to help with more ways to save on your energy bill. We know that every little bit helps.

- Being on the right pricing plan can make a difference on your bill. Compare pricing plans to ensure you are on the best plan for your household at [sdge.com/pricing](https://www.sdge.com/pricing).
- Use appliances before 4 p.m. or after 9 p.m. when demand for power and costs are lower.
- Use your exhaust fans sparingly. Your bathroom fans and oven hoods are overlooked sources of heat loss in the winter because they can pull warmth from your home.
- Get a more predictable bill by signing up for the Level Pay Plan at [sdge.com/LPP](https://www.sdge.com/LPP). Level Pay averages your bill every three months; you don't pay less or more.
- Let the sunshine in. Take advantage of the world's best furnace – the sun! Open your curtains during the day to naturally heat your home.
- Check your home's insulation. It's like a winter coat for your house. The heavier it is, the warmer your home will be.
- Hot air rises so run your ceiling fan clockwise, at the lowest speed, to help push the warmth back down to you.
- Use less hot water. It takes energy to heat water. Wash your clothes in cold water and install low-flow faucets and shower heads.
- Move furniture and belongings away from heating vents so they can deliver all the heat you're paying for.

Visit [sdge.com/winter](https://www.sdge.com/winter) for more energy-saving ideas.

How to read your gas and electric meters

Meters measure your energy use. If you'd like to know how to read them, visit [sdge.com/read-your-meter](https://www.sdge.com/read-your-meter).

- Electric meters have scrolling digital displays that show your kilowatt-hour (kWh) use, date, time and other system information.
- Gas meters have dials that can be read like the hands on a clock to measure natural gas use.



Cómo leer sus medidores eléctricos y de gas

Los medidores miden su consumo de energía. Si desea saber cómo leerlos, visite [sdge.com/read-your-meter](https://www.sdge.com/read-your-meter).

- Medidores eléctricos tienen pantallas digitales de desplazamiento que muestran su uso de kilovatios-hora (kWh), fecha hora y otra información del sistema.
- Medidores de gas tienen diales que se pueden leer como las manecillas de un reloj para medir el uso de gas natural.