

Save with SDG&E'S Power Saver Rewards Program

Help make California's energy grid stronger, safer and more reliable for all Californians this summer – and get a reward for it too! The Power Saver Rewards program gives you a bill credit when you lower your electricity use on certain days when energy is in high demand. When the temperatures rise, it pays to be flexible.

Here's how it works – on hot summer days, as more people use energy to stay cool, the electrical grid can become strained due to high demand. When this happens, the statewide grid operator may call a Flex Alert or other grid emergency. As a result, the Power Saver Rewards program may be activated to help reduce energy use and strain on the grid.

If you are eligible and reduce your energy use during a Power Saver event between the on-peak hours of 4 p.m. – 9 p.m., you could receive a bill credit of \$2.00/kWh. And the best part – the more energy you conserve, the more you can save! There are no penalties if you can't conserve energy during an active event and you can opt-out of the program at any time.

If saving on your monthly energy bill, helping improve grid reliability and contributing to a cleaner environment sound good to you, the Power Saver Rewards program may be the right fit for your home. To learn more about this program, visit sdge.com/PowerSaver or call **866-291-9516**.



Need help paying your utility bills?

There are programs and services available to help manage your bills.

1. Phone bill discount

The California LifeLine Program provides discounted phone services to eligible households. To learn more, visit CaliforniaLifeline.com or call **866-272-0349**.

2. Home Internet Discount Service

You may be eligible for free or low-cost home internet service through the California Emerging Technology Fund. To learn more, visit InternetForAllNow.org or call **866-519-8655**.

3. Low Income Water Assistance Program (LIWAP)

The new federal Low Income Household Water Assistance Program (LIHWAP) provides financial assistance to low-income Californians to help manage their residential water utility costs. Since a federal grant provides the funding, you do not have to repay it. Learn more at www.csd.ca.gov/Pages/LIHWAP.aspx.

With many people struggling to pay their utility bills, SDG&E wants customers to know that this financial assistance is available. However, SDG&E is not responsible for administering these three programs.



SDG&E's accessible information, resources and services

SDG&E is committed to supporting all our customers, including those who may need additional assistance due to a condition that may limit their ability to act in an emergency.



Do you or does someone in your household have a disability? Use an electronic medical device for health, safety or independence? Prefer to receive information in a language other than English? Let us know at sdge.com/AFN-survey or email us at ADASupport@sdge.com so we can better serve you.

SDG&E has several accessible resources, including:

- Communications in more than twenty languages including American Sign Language (ASL) during a Public Safety Power Shutoff
- Billing statements in large font or Braille for those who are blind or have low vision
- Assistance programs like bill discounts, debt forgiveness and flexible payment programs for those who qualify at sdge.com/assistance
- And more!

Visit sdge.com/AFN to learn more about SDG&E's accessible resources, programs, and services.

Track your energy use with SDG&E's app

Looking for an easy way to track your energy use or pay your bill? With SDG&E's mobile app, you can do that and more! You can conveniently view your projected bill, manage energy alerts and check power outages. If you're moving, you can even use the app to easily start, stop or transfer your service.

Visit sdge.com/MobileApp to learn more or download SDG&E's mobile app from the App Store or Google Play.

Información, recursos y servicios accesibles de SDG&E

SDG&E está comprometidos a apoyar a todos nuestros clientes, incluido aquellos que podrían necesitar más asistencia debido a una condición que limite su capacidad de actuar en una emergencia.

¿Usted o alguien en su hogar tiene una discapacidad? ¿Usa un dispositivo médico electrónico para su salud, seguridad o independencia? ¿Prefiere recibir información en español o en un idioma que no sea inglés? Háganos saber en sdge.com/AFN-surveyESP o envíenos un correo electrónico a ADASupport@sdge.com para que podemos brindarle un mejor servicio.

SDG&E ofrece varios recursos accesibles, como:

- Comunicaciones en más de veinte idiomas, incluida la lengua de señas americana (ASL, por sus siglas en inglés) durante un Corte de Electricidad por Seguridad Pública
- Las facturas en letra grande o Braille para personas ciegas o que tengan problemas de visión
- Programas de asistencia como descuentos en la factura, la condonación de deudas y pagos flexibles para aquellos que reúnen los requisitos en sdge.com/asistencia
- Y más

Obtenga más información sobre los recursos, programas y servicios accesibles que ofrece SDG&E en Visite sdge.com/AFNesp.



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Start, transfer or stop services online with My Account or on our mobile app.

It's convenient and only takes a few minutes - no calls, no waiting.

- Online scheduling shows earliest available dates
- If plans change, update your request online

Plus, there are more online services to make your move easy.

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- Get help with other services like phone, internet and TV

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Your one shop for energy upgrades

Are you in the market for a new appliance? Whether your goal is to lower your energy bill, improve the comfort and value of your home or boost the performance of your business, GoGreen Financing has what you need for affordable energy upgrades. GoGreen Financing, backed by the State of California, provides energy loans to homeowners, renters, small businesses and multi-family properties.



You'll find a qualified contractor and accredited lenders with competitive rates and terms - all in one place. Find out how you can get started with your energy efficiency projects at GoGreenFinancing.com.

Check out our current rebates on products like gas tank water heaters and room air conditioners at sdge.com/rebates.

Keep cool this summer

1. Avoid using the oven during the hottest parts of the day. Grill or microwave meals or prepare cold dishes.
2. Unplug electronic devices when you're not using them. They can still generate heat in standby mode.
3. If you have outdoor spaces like a patio, use umbrellas or shade sails to provide protection from the sun. It can help keep your outdoor area cooler and reduce the need for additional cooling indoors.
4. Use a programmable thermostat to automatically adjust the temperature based on your schedule. Set the A/C at a higher temperature when you're away or asleep. See if you qualify for a new, no-cost thermostat at sdge.com/RES.
5. Run your ceiling fan counter-clockwise when it's hot. It creates a downdraft which makes you feel cooler.

For more energy-saving tips, visit sdge.com/MyEnergy.