

Get a no-cost home energy audit and upgrades

To help its customers keep energy costs down, SDG&E® launched a new program for renters and owners of single-family homes. The Residential Energy Solutions (RES) program has no income restrictions. Eligible customers receive no-cost upgrades such as smart thermostats, low-flow showerheads, brushless fan motors, HVAC services like air duct testing and sealing - and more. SDG&E has also contracted with Synergy Companies to provide customers with energy efficiency audits from their experts. Customers can request a home visit at sdge.com/RES or by calling (888)-272-8394.



SDG&E offers other assistance programs, too:

- **Neighbor-to-Neighbor:** customers may receive up to a \$600 credit toward their past due energy bills
- **CARE:** customers can save 30% or more off their energy bill
- **FERA:** customers can receive an 18% discount on their electricity bill
- **ESA:** no-cost energy-efficiency upgrades to income-qualified customers
- **Golden States Rebates program:** incentives of \$20 - \$500 to buy high-efficiency water heaters, smart thermostats or room air conditioners
- **Arrearage Management Payment (AMP) Plan:** debt forgiveness for past due bills for CARE and FERA customers

To learn more about SDG&E's bill assistance programs, visit sdge.com/Assistance.

Summer pricing is here and when you use energy matters

Using less energy between **4 p.m. and 9 p.m. every day** is better for the environment... and your wallet. We've put together tips, resources and programs to help you manage your energy use and bill.

Together, we can make a difference for a cleaner, greener tomorrow.

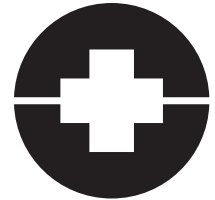
Learn more at sdge.com/MyEnergy.

Increase your home's defenses

Flying embers from a wildfire can threaten homes up to a mile away. Stay safe this wildfire season with a defensible space. It's the area around your home where vegetation is maintained and cleared to reduce the spread of wildfire to and from your property. Remove all brush and dead branches within a 100-foot perimeter of your property. Low-growing ground cover (like drought-tolerant succulents) and gardens are okay but anything that could ignite should be removed. Learn more about defensible space at sdge.com/Wildfire-Emergency-Preparedness.



Medical needs? Here's your prescription for savings



Certain medical needs may qualify you or someone in your home for savings every month on your gas and electric bill. Apply for the Medical Baseline Allowance (MBL) program if you need to use more energy due to a qualifying medical condition or to prevent an existing condition from getting worse.

Examples include: **A requirement for permanent space heating or cooling** due to paraplegia, quadriplegia, hemiplegia, multiple sclerosis, scleroderma, a compromised immune system or a life-threatening illness. **Required use of a life-support device**, such as an aerosol tent, apnea monitor, kidney dialysis machine, motorized wheelchair or respirator (devices used for therapy don't qualify; only medical devices that sustain life or are needed for mobility).

For more information, or to apply online, visit sdge.com/Medical. Eligibility requirements include a physician signature on your application to certify the medical need.

Protecting your privacy



You count on us to deliver clean, reliable and safe energy. You also count on us to protect your personal information. At SDG&E, privacy is fundamental to our business and we are committed to protecting your privacy.

Visit sdge.com/Privacy for policy and procedure updates that reflect legal requirements or best practices. Plus, you can view our privacy notice and learn how we safeguard your energy-use information.

¿Tiene necesidades médicas? Aquí es su receta para ahorrar

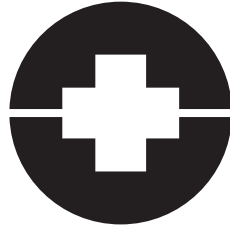
Si usted o alguien que vive en su hogar tiene ciertas necesidades médicas, podrían calificar para recibir ahorros cada mes en su factura de gas y electricidad.

Solicite el programa de Asignación Médica Inicial (o Medical Baseline, en inglés) si necesita usar más electricidad debido a una condición médica que califica o para evitar que una condición existente empeore.

Por ejemplo: **Requerir calefacción o aire acondicionado ambiental permanente** debido a paraplejía, tetraplejía, hemiplejía, esclerosis múltiple, esclerodermia, un sistema inmunológico debilitado o una enfermedad potencialmente mortal.

Requerir el uso de un dispositivo de soporte vital, como una tienda de nebulización, monitor de apnea, máquina para diálisis del riñón, silla de ruedas motorizada o respirador (los dispositivos usados para terapia no cumplen con los requisitos; únicamente dispositivos médicos que sustenten la vida o se necesiten para movilidad).

Para obtener más información o presentar una solicitud en línea para el programa de Asignación Médica Inicial, visite sdge.com/Programa-Medico. Como parte de los requisitos de elegibilidad, un médico debe firmar su solicitud para certificar la necesidad médica.



Moving? Transfer your service online.

Start, transfer or stop services online with SDG&E's My Account or mobile app.

It's convenient and only takes a few minutes - no calls, no waiting.

- Online scheduling shows earliest available dates
- If plans change, update your request online

Plus, there are more online services to make your move easy.

- Download Letters of Residency or Credit History
- Get help with other services like phone, internet and TV

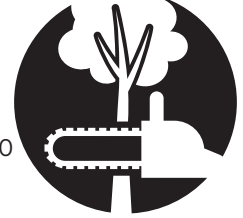
Visit our moving center at sdge.com/Move.

Visit sdge.com/MobileApp for more information or to download our app.



Tree pruning safety tips

To protect yourself, never prune trees near electric lines. Tree pruning within 10 feet of power lines should be performed by a line-clearance qualified arborist. If you touch an electric line or an object such as a tool, ladder or tree branch that's touching an electric line, it can cause severe shock or death. If you're concerned about vegetation growing close to a power line or transformer, call SDG&E's Tree Help Desk at **858-654-8608** to request an inspection. Learn more at sdge.com/Tree-Safety.



Save money with Power Saver Rewards

It pays to be flexible! Earn a bill credit on your SDG&E bill for reducing your electricity use when energy is most in demand.

Visit sdge.com/PowerSaver for details.



Keep tabs on your energy use and costs.

Get alerts by email or text. Go to sdge.com/MyAccount. Select "Account" and then "Notifications Settings."