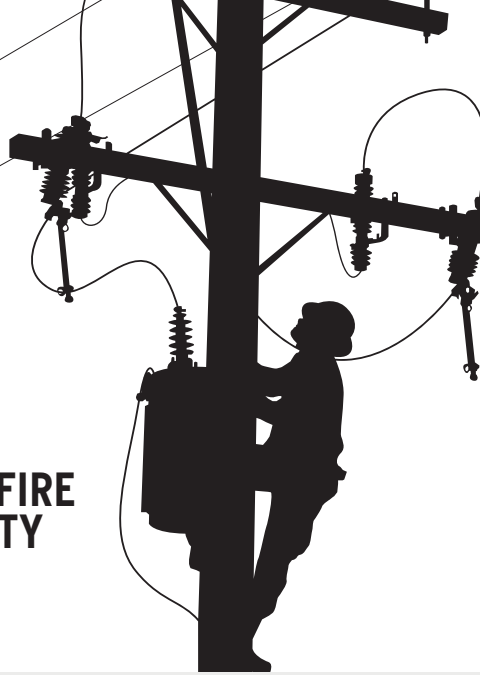


WILDFIRE SEASON IS HERE

PREPARE YOUR HOUSEHOLD NOW



& WILDFIRE SAFETY



OUR COMMITMENT IS TO YOUR SAFETY.

Increasingly, California and the western region of the US are experiencing more frequent and severe wildfires. The safety of our customers, employees and the communities we serve is our core value, and why we continue to improve and strengthen our existing equipment and structures.



MORE THAN 100
cameras monitor weather and fires.



MORE THAN 220
weather stations provide readings of wind speed, humidity and temperature.



26,000
wooden power poles have been upgraded to fire-resistant steel poles.



MORE THAN 450,000
trees have been inspected and trimmed near SDG&E® power lines.



MORE THAN 40
drones conduct year-round aerial inspections of power and gas lines.



5
helicopters help with wildfire safety and patrolling electrical lines.



We don't stop there. If dangerous conditions are present, we may shut off power as a last resort to keep you and your community safe. This is called a **Public Safety Power Shutoff (PSPS)**.

HOW IS A PUBLIC SAFETY POWER SHUTOFF DETERMINED?

Power Shutoff Process

7-10 days ahead	3-6 days ahead	2 days ahead	1 day ahead	Day of Power Shutoff	CRC open	Safety inspections	Power restored
<p>When forecasts indicate the potential for fire weather, SDG&E monitors weather to assess potential impact.</p>	<p>Fire weather forecasts are refined accordingly.</p>	<p>Communication starts with customers affected by a possible Public Safety Power Shutoff including State, County, City, Critical Customers and Medical Baseline Customers.</p>	<p>Continued monitoring, communications and coordination with Public Safety Partners and communities impacted by weather conditions.</p>	<p>Notify all affected customers, including State, County, City, Critical Customers and Medical Baseline Customers.</p>	<p>Inform customers and the public when Community Resource Centers are open.</p>	<p>Power line safety inspections begin. Crews inspect power lines and equipment to confirm they are safe prior to restoring power.</p>	<p>Once the high fire risk conditions have passed, SDG&E will start the restoration of power by using field crews and aerial resources to patrol overhead power lines and make sure there are no damages from high winds.</p>

Timeline of Notifications (When Possible)



If we anticipate the power to be off for an extended period, we plan to open Community Resource Centers in or near affected areas.

STAY SAFE. TAKE ACTION.

Think smart. Don't leave your safety to chance. Take steps to prepare for any emergency now.



Develop an emergency plan

Identify a place to meet with family, safe routes and shelters, as well as what actions you will take. Discuss and practice the plan with your family, including your children.



Electric generator safety

A backup electric generator can be a valuable thing to have when the power goes out. Find out whether you need one for your home, how to shop for the right generator and use it properly to avoid risking you and your family's safety. Learn more at [sdge.com/generators](https://www.sdge.com/generators).



Download our PSPS app, "Alerts by SDG&E"

Stay informed about Public Safety Power Shutoffs (PSPS) before, during and after these events are called. Visit [sdge.com/pspsapp](https://www.sdge.com/pspsapp) to download the app or learn more.

Update your contact information

Whatever the circumstances, we'll make every effort to communicate with you.



Go to [sdge.com/MyAccount](https://www.sdge.com/MyAccount).

Select "My Profile" from the "Account" drop-down menu and update your contact information, including email address.



Sign up for outage notifications

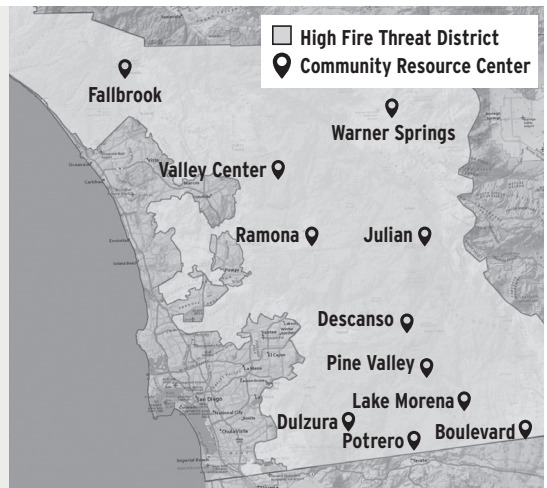
In case of wildfires, staying in the know can help keep you safe. Start by making sure your contact information is up to date. Visit [sdge.com/notifications](https://www.sdge.com/notifications).

KNOW WHERE TO GO DURING AN EXTENDED OUTAGE.

A Public Safety Power Shutoff can last until fire risk conditions are no longer a threat.

We plan to open any of our eleven Community Resource Centers in or near affected areas. These facilities serve as locations where impacted residents can go to get preparedness materials, ice, water, snacks, car power inverters, small solar-powered batteries and radios, and get up-to-date information on outages.

Visit [sdge.com/resource-centers](https://www.sdge.com/resource-centers) for more information.



BE PREPARED. CREATE A DEFENSIBLE SPACE.

Minimize your home's exposure to risk by modifying the vegetation space around it to resist a wildfire.

ZONE 1

The area nearest your home should be well spaced and contain low-growing and fire-resistant plants such as turf grass, vegetable gardens, flower beds or ones recommended by your local nursery.

30-50 ft.

San Diego County requires 50 feet of clearance in Zone 1.

ZONE 2

Low-growing ground covers that support fire resilience and are low in fuel volume are recommended in this zone. Talk to a grower about which plants will work for your defensible space.

100 ft.

ZONE 3

Check with environmental regulatory agencies before modifying native vegetation that might include endangered species and habitats.

Beyond 100 ft.



California requires 100 feet of defensible space around your property.

Undisturbed vegetation

For more preparation tips, visit [sdge.com/wildfire-safety](https://www.sdge.com/wildfire-safety).