



A Semptra Energy utility

California continues to fight climate change! Look for bill credits in August and September to help provide some summer relief for your finances. Please see enclosed letter.

AUGUST 2020

Reduce the risk of wildfire by creating zones for the plants and trees around your home.

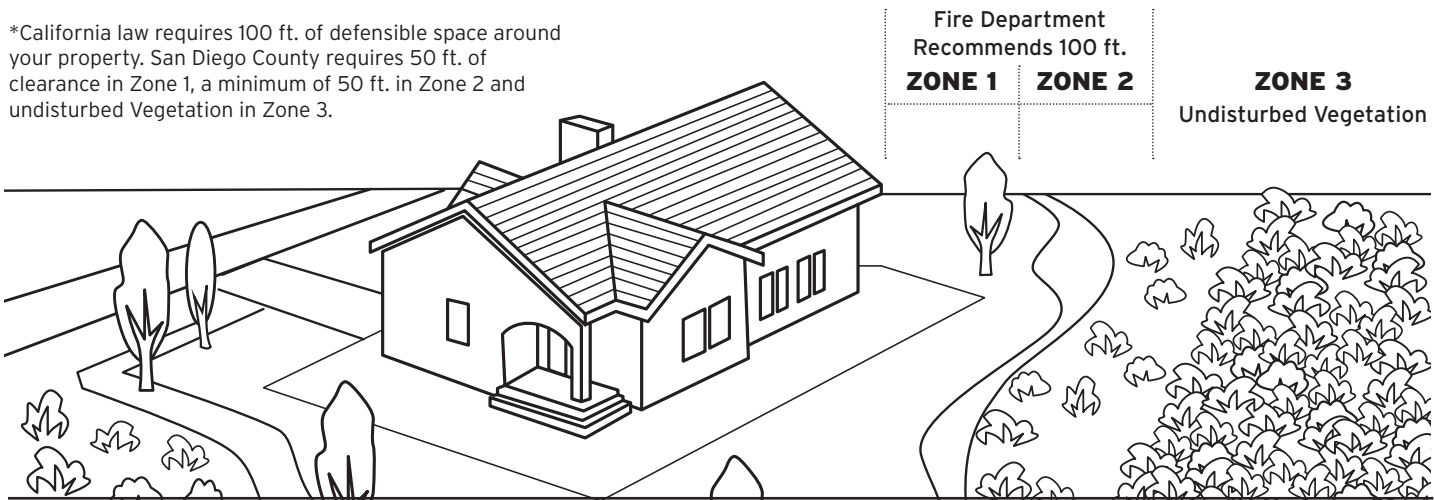
Minimize your home's exposure to risk by modifying the vegetation space around it to resist a wildfire.

ZONE 1: Minimum of 30-50 ft.* from your home. The area nearest your home should be well-spaced and contain low-growing, fire-resistant plants.

ZONE 2: Extends 100 ft. from your home. We recommend low-growing ground covers that can withstand fire and are low in fuel volume.

ZONE 3: Beyond 100 ft. of your home. Check with environmental regulatory agencies before changing the native trees and plants that may be protected.

*California law requires 100 ft. of defensible space around your property. San Diego County requires 50 ft. of clearance in Zone 1, a minimum of 50 ft. in Zone 2 and undisturbed Vegetation in Zone 3.



Stay safe. Take action.

Think smart. Don't leave your safety to chance. Take steps to prepare for any emergency now.



Develop an emergency plan

Identify a place to meet with family, safe routes and shelters, as well as what actions you will take. Discuss and practice the plan with your family, including your children.



Prepare an emergency kit

Keep the essentials on hand. Make sure your kit is stocked with items you and your family need, including for your pets, seniors and those with a disability. Store them in easy-to-carry containers such as backpacks or plastic crates. Visit [sdge.com/checklists](https://www.sdge.com/checklists) to learn more.



Help your neighbors

Being a good neighbor takes more than sharing the occasional cup of sugar or hosting a potluck. It's important to help our neighbors during emergencies, especially those that are vulnerable, elderly or disabled.



Update your contact information

Whatever the circumstances, we'll make every effort to communicate with you.

Go to [sdge.com/MyAccount](https://www.sdge.com/MyAccount). Click on "Manage Your Contact Info" and update your contact information, including email address.



Sign up for outage notifications

Click on the "Alerts and Subscriptions" tab. Select "Outage Notifications" from the drop-down menu. Select how you want to stay informed (email, text and/or phone). Mobile communications can sometimes be affected during outage events. We recommend selecting a landline, if available, for phone notifications.



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Choose your energy alerts at sdge.com/alerts to track your energy use and costs, and receive outage notifications. For the big picture on California's daily energy outlook and statewide calls for conservation known as Flex Alerts, visit sdge.com/flex-alert.

AUGUST 2020

Use portable generators safely

A portable electric generator can be a valuable tool – but also extremely dangerous if not used correctly. For safety, here are some facts you should know before using a generator.

Safety first

Connecting a generator to another power source could damage your appliances and seriously injure or kill you or utility crew members who may be working on nearby power lines. Under California law*, you're responsible for making sure your generator's electricity can't backfeed into SDG&E's power lines. To protect your life and the lives of others, follow these safety tips:

- Make sure you read, understand and carefully follow all manufacturer instructions before using the generator.

- Properly ground the generator as instructed.
- **Never connect the generator directly into any electric outlet.**
- Limit the total electric load to the manufacturer's rating for your generator.
- Use only UL-listed, three-prong extension cords of the proper size with your generator.
- Maintain good ventilation. Generators should always be located outside in a dry and well-ventilated area to prevent serious injuries or death resulting from carbon monoxide poisoning.
- Handle fuel carefully. Turn the generator off to refuel, because gasoline and its vapors can catch on fire if ignited by an

electric spark. Store fuel in a properly designed container in a safe location, away from children.

Call before you run your generator

To talk to SDG&E® about your plans to run a generator, please call us at **1-800-411-7343**.

Get tips for choosing a generator

For more tips and a video on choosing and using a portable generator, visit sdge.com/generator. Before buying a portable generator, consult a qualified electrician.

*Health and Safety Code, Part 15 - Miscellaneous Requirements, Chapter 5 - Electric Hazards, Sections 119075-119090 - sets clear guidelines on the operation of electric generators.

How to read your gas and electric meters

Meters measure your energy use. If you'd like to know how to read them, you'll find instructions posted on our website. Visit sdge.com/readmeters to download a short, illustrated guide on how to read:

- Electric meters have scrolling digital displays that show your kilowatt-hour (kWh) use, date, time and other system information.
- Gas meters have dials that can be read like the hands on a clock to measure natural gas use.

To request assistance in reading your gas and electric meters, visit one of our branch offices. You'll find branch office locations posted online at sdge.com/locations, or by calling us at **1-800-411-7343**.



Cómo leer sus medidores eléctricos y de gas

Los medidores miden su consumo de energía. Si desea saber cómo leerlos, encontrará instrucciones publicadas en nuestro sitio web. Visite sdge.com/readmeters para descargar una breve guía ilustrada sobre cómo leer:

- Medidores eléctricos tienen pantallas digitales de desplazamiento que muestran su uso de kilovatios-hora (kWh), fecha hora y otra información del sistema.
- Medidores de gas tienen diales que se pueden leer como las manecillas de un reloj para medir el uso de gas natural.

Para solicitar ayuda en la lectura de sus medidores eléctricos y de gas, visite una de nuestras sucursales. Encontrará sucursales, publicadas en línea en sdge.com/locations, o llamándonos al **1-800-311-7343**.

Are you following us on social?

Learn more about what we're doing in the community, events and how we are helping to keep California green. Plus, it's a great way to stay up-to-date regarding any outages or emergencies.

- Facebook.com/SanDiegoGasandElectric
- Instagram.com/sdge
- twitter.com/sdge

¿Nos estás siguiendo en las redes sociales?

Nuestras publicaciones no solo son en inglés, también publicamos en español para mantenerlo informado sobre las últimas actividades. Obtenga más información sobre lo que estamos haciendo en la comunidad, los eventos y cómo estamos ayudando a mantener a California en un buen estado ecológico. Además, es una excelente manera de mantenerse al día con respecto a cualquier interrupción o emergencia.

- Facebook.com/SanDiegoGasandElectric
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