



A Sempra Energy utility®

Around 45% of SDG&E's energy portfolio comes from renewable sources, such as solar and wind. The nation's average is about 10%.

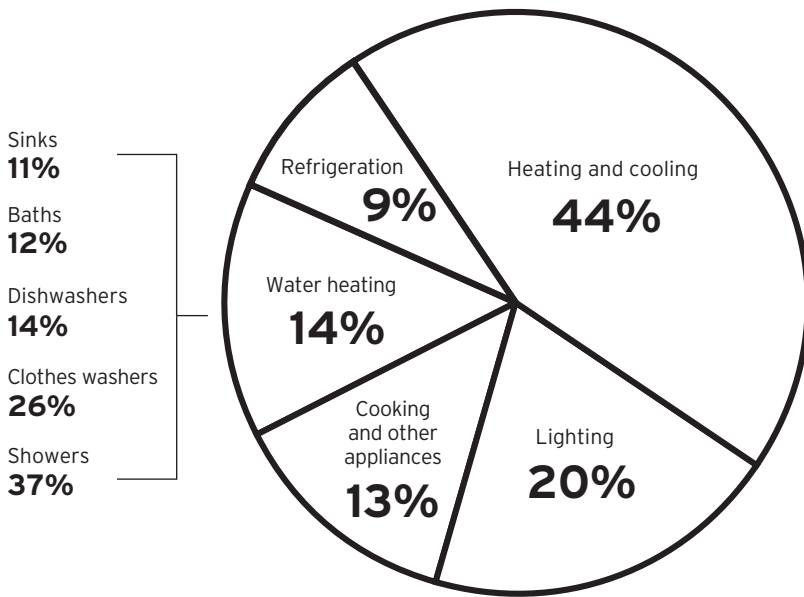
JANUARY 2020

Home energy use by the numbers

If you've ever wondered where your energy dollars go, you can get a general idea from the chart below for typical household energy costs per year. See your energy use breakdown by category and get a personalized savings action plan at sdge.opower.com. After login, select "Ways to Save" at the top right-hand corner, then "Home Energy Analysis." Take a quick survey and check out your results!

Where do your energy dollars go?

Estimated percentages of total annual household energy costs



My Account is your one-stop-shop for fast services.

Are you moving? Save time by starting or stopping your electric or gas services online.

Easily pay your bill online. My Account is a fast, convenient and secure way to pay your bill.

Go paperless. Reduce waste and save trees by eliminating paper bills.

You can also set up customized energy alerts, view your energy use and more.

Discover more benefits and enroll today at sdge.com/myaccount.

What's in a dollar's worth of electricity?

On the average residential electric bill:

- About **50%** of every dollar pays for the electricity itself – with no markup for that cost.
- About **35%** supports investments in the local electric grid.
- About **15%** goes for the state's transmission lines, public purpose programs, energy-efficiency efforts and other programs.

You'll find specific cost information every month on your SDG&E® bill in the section titled "Breakdown of Electric Charges."

Stay safe in stormy weather

When stormy weather is headed your way, be aware and be prepared for high winds and heavy rainfall. Don't touch downed power lines; call **911**. Get more safety tips at sdge.com/safety.



Clean Energy Quiz

What percentage of SDG&E's energy portfolio comes from renewable sources?

- A: 10%
- B: 20%
- C: 45%
- D: 60%

(See answer below)

▶ **Answer to Clean Energy Quiz**
C: Around 45% of the energy SDG&E delivers comes from clean, renewable sources, such as the sun and wind.



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Paying your bill online is quick and easy.
Convenient? Check. Secure? Check. Eco-friendly? Check.
Switch to paperless billing with My Account at sdge.com/myaccount.

Need help with your energy bill?

You may qualify for a bill discount or home improvements. SDG&E's assistance programs help lower your monthly energy bill while keeping your home **comfortable**.



California Alternate Rates for Energy (CARE) Program: Save 30% or more every month on your bill. Find out if you qualify at sdge.com/CARE.

Family Electric Rate Assistance (FERA) Program: If you don't qualify for CARE and your household has 3 or more people, you may qualify for FERA. You could receive an 18% discount on your energy bill. Visit sdge.com/FERA to learn more.

Energy Savings Assistance (ESA) Program: You may qualify to receive free energy-saving improvements for your home, such as new appliances like refrigerators, furnace repair, lighting, insulation and more. Find details at sdge.com/ESAP.

Online applications are easy, fast and convenient. For details visit sdge.com/Assistance.

¿Necesita ayuda con su recibo de energía?

Usted puede calificar para un descuento en su recibo o mejoras en el hogar. Los programas de asistencia de SDG&E ayudan a reducir su recibo mensual de energía mientras mantiene su hogar cómodo.

Programa de Tarifas Alternativas de Energía de California (CARE, por sus siglas en inglés): Ahorre un 30% o más cada mes en su recibo. Averigüe si califica en sdge.com/CARE.

Programa de Asistencia de Tarifa Eléctrica Familiar (FERA, por sus siglas en inglés): Si no califica para CARE y su hogar tiene 3 o más personas, puede calificar para FERA. Podría recibir un 18% de descuento en su recibo de energía. Visite sdge.com/FERA para obtener más información.

Programa de Asistencia para el Ahorro de Energía (ESA, por sus siglas en inglés): Puede calificar para recibir mejoras gratuitas para el ahorro de energía en su hogar, tales como electrodomésticos nuevos como refrigeradores, reparación de hornos, iluminación, aislamiento y más. Encuentre los detalles en sdge.com/ESAP.

Las aplicaciones en línea son fáciles, rápidas y convenientes. Para obtener más información, visite sdge.com/Assistance.

Did you know? When you enroll in EcoChoice®, you are buying renewable energy which reduces your carbon footprint and supports the environment, even if you don't own your home. No cost for product installations. Sign up now at sdge.com/ecochoice.

Clip to contribute to the Renewable Energy Program

You can make voluntary contributions to a state trust fund aimed at growing California's renewable resources. Here's one way to donate the next time you pay your SDG&E bill:

1. Write a check made payable to "Renewable Resource Trust Fund."
2. Clip out this article.
3. Put your donation and this article in the same envelope you use to mail your SDG&E bill payment.

We'll forward your donation to the California Energy Commission, which administers the fund. Donations support the Commission's Renewable Energy Program for producing more electricity from sustainable resources, such as wind, solar, geothermal and biomass energy. Contributions are **not** tax deductible.

For more information, visit bit.ly/36p06yf or contact the Renewable Energy Call Center at **1-844-454-2906** or by email at renewable@energy.ca.gov.



Reduce heating costs this winter

Keep your energy costs low with a few no-cost and low-cost tips.

- Minimize the use of kitchen and bathroom fans which suck out a lot of hot air.
- Dirty filters make your furnace and heat pump work harder. Swap your filter out monthly.
- Hot air rises so run your ceiling fan in reverse to bring it back down.
- Move furniture and belongings away from heating vents so they can deliver all the heat you're paying for.

Visit sdge.com/winter for more energy-saving ideas.