

Get up to \$4,000 towards a used EV

Driving electric just got more affordable with SDG&E's new Pre-Owned Electric Vehicle (EV) Rebate Program that rewards qualifying customers with rebates of up to \$4,000 when you buy or lease a used EV. Don't miss out on your chance to save on driving costs while contributing to a cleaner, healthier environment. To learn more or apply, visit [EVRebates.sdge.com](https://www.sdge.com/EVRebates).



Need help with your energy bill?

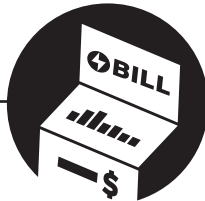
You may qualify for a bill discount. Assistance programs help lower your monthly energy bill while keeping your home comfortable.

California Alternate Rates for Energy (CARE) Program: Save 30% or more every month on your bill. Find out if you qualify at [sdge.com/CARE](https://www.sdge.com/CARE).

Family Electric Rate Assistance (FERA) Program: If you don't qualify for CARE, you may qualify for FERA. You could receive an 18% discount on your electricity bill. Visit [sdge.com/FERA](https://www.sdge.com/FERA) to learn more.

The Low-Income Home Energy Assistance Program (LIHEAP) offers up to \$1,000 in financial assistance towards your energy bill. Learn more at [sdge.com/LIHEAP](https://www.sdge.com/LIHEAP).

Online applications are easy, fast and convenient. To learn more, visit [sdge.com/assistance](https://www.sdge.com/assistance).



¿Necesita ayuda con su factura de energía?

Usted puede calificar para un descuento en su factura. Los programas de asistencia de SDG&E ayudan a reducir su factura mensual de energía mientras mantiene su hogar cómodo.

Programa de Tarifas Alternativas de Energía de California (CARE, por sus siglas en inglés): Ahorre un 30% o más cada mes en su factura. Averigüe si califica en [sdge.com/CARE](https://www.sdge.com/CARE).

Programa de Asistencia de Tarifa Eléctrica Familiar (FERA, por sus siglas en inglés): Si no califica para CARE, puede calificar para FERA. Podría recibir un 18% descuento en su factura de electricidad. Visite [sdge.com/FERA](https://www.sdge.com/FERA) para obtener más información.

El Programa de Asistencia de Energía para Hogares de Bajos Ingresos (LIHEAP) ofrece hasta \$1,000 en asistencia financiera para su factura de energía. Obtenga más información en [sdge.com/LIHEAP](https://www.sdge.com/LIHEAP).

Las aplicaciones en línea son fáciles, rápidas y convenientes. Para obtener más información, visite [sdge.com/assistance](https://www.sdge.com/assistance).

Electrical equipment safety

The safety of our customers, employees and the communities we serve is our highest priority. We urge everyone to follow these safety tips in the event of a vehicle accident involving electrical equipment:



- If your vehicle hits a power pole or electrical equipment such as a pad-mounted transformer box, it is very important to remain inside the vehicle and call 911 immediately. The ground around your vehicle may be energized.
- Wait for emergency crews to arrive to de-energize the equipment and don't get out of the vehicle until they tell you it's safe to do so.
- Warn others not to touch the vehicle. Anyone who comes into contact with the vehicle or the ground around the vehicle can be injured.
- If you must leave the vehicle for safety reasons, open the door or window and jump clear without touching the vehicle and the ground at the same time. Be careful not to fall back against the vehicle and make sure to avoid touching any wires on the ground.

Always assume damaged electrical equipment is energized and stay clear. Following these tips can help you stay safe. For more safety tips, visit [sdge.com/safety](https://www.sdge.com/safety).

MONTHLY SEASONAL TIP:

Check your A/C filter every one to two months and keep clothes dryer vents and lint filters clean. Dirty filters cause equipment to work harder and use more energy. Find more summer energy-saving tips at [sdge.com/SimpleSteps](https://www.sdge.com/SimpleSteps).

Going paperless: A simpler way to manage your energy bill

Going paperless is a simple, eco-friendly way to stay on top of your bill while helping reduce paper waste. Each month, you'll receive an email notification when your bill is ready, including your amount due, due date and a clear summary of charges.

With 24/7 access through **MyEnergyCenter.com** or the mobile app, you can view, download or print

your bill anytime—and review up to 25 months of billing history in one place. You'll also have flexible payment options, including Apple Pay®, Google Pay™, Venmo® and PayPal®, plus helpful reminders to keep payments on track. For added convenience, Auto Pay ensures your bill is paid on time every month.

Learn more at sdge.com/paperless.

During the summer, ceiling fans should rotate counterclockwise.



This direction helps create a “wind chill” effect by pushing cooler air down - making the room feel more comfortable. It allows you to turn up the air conditioning thermostat while still feeling cool, which may help save on energy costs. Only run the fan when people are in the room, otherwise it's a waste of electricity. Fans cool people, not rooms. For more energy-saving tips, visit sdge.com/SimpleSteps.

SDG&E's accessible information, resources and services

SDG&E is committed to supporting all our customers, including those who may need additional assistance.

Do you or someone in your household have a disability? Or use an electronic medical device for health, safety or independence? Let us know at sdge.com/AFN-Survey.

SDG&E offers several accessible resources:

- Communications in more than twenty languages, including American Sign Language (ASL), during a Public Safety Power Shutoff (PSPS).
- Accessible transportation and hotel accommodations may be available

for those with qualifying access and functional needs experiencing a PSPS. Dial 211 during a PSPS for assistance.

- Billing statements in large font or Braille for those who are blind or have low vision.
- Assistance programs like bill discounts, debt forgiveness and flexible payment programs for those who qualify at sdge.com/assistance.
- And more!

Visit sdge.com/AFN to learn more about SDG&E's accessible resources, programs and services.

Safe celebrations start with smart balloon choices



Metallic balloons bring smiles to picnics, graduation parties, birthday celebrations and family gatherings. But when metallic balloons are left untethered outside, they may float into power lines – which may cause an electrical surge that blows the circuit. The metallic coating on the balloons conducts electricity, so when it meets a power line, it can cause an outage in your neighborhood and even spark an electrical fire. You can help prevent outages and fire ignitions by following these safety tips:

- Keep metallic balloons indoors to prevent them from floating near electric lines.
- If your celebrations take you outdoors, keep metallic balloons securely fastened or attached to a weight.
- Never release metallic balloons outdoors! And after the celebrations are over, dispose of balloons by safely puncturing them until they're fully deflated.

For more safety information, visit sdge.com/safety.

Moving? Transfer your services online at MyEnergyCenter.com or on the My Energy Center app.

Start, transfer or stop services. It's convenient and only takes a few minutes - no calls, no waiting.

- Online scheduling shows earliest available dates
- If plans change, update your request online

Plus, there are more online services to make your move easy.

- Download Letters of Residency or Credit History
- Get help with other services like phone, internet and TV

Visit our moving center at sdge.com/move.

Visit sdge.com/MobileApp for more information or to download the My Energy Center app.



IT'S WILDFIRE SEASON - To receive alerts in case of wildfires or other emergencies, make sure your contact information is up to date. Sign up at sdge.com/notifications.