

Stay cozy while keeping heating costs down

Colder weather is here, but that doesn't mean your heating costs have to rise. Try these simple ways to save while staying comfortable and in control of your bill this winter.

- **Choose the right pricing plan.** Being on the right plan can make a difference on your bill. Compare your options by logging into MyEnergyCenter.com to ensure you are on the best plan for your household.
- **Shift appliance use.** Use major appliances before 4 p.m. or after 9 p.m. when demand and costs are lower.
- **Get more predictable bills.** Sign up for the Level Pay Plan at sdge.com/LPP. Level Pay averages your bill every three months; you don't pay less or more.
- **Let the sunshine in.** Take advantage of the world's best heater – the sun! Open your curtains during the day to naturally warm your home.
- **Reverse your ceiling fan.** Since hot air rises, set your ceiling fan clockwise, at the lowest speed. This helps push heat back down into the room.
- **Use less hot water.** It takes energy to heat water. Wash your clothes in cold water and install low-flow faucets and shower heads.
- **Clear heating vents.** Move furniture and belongings away from heating vents so warm air can circulate freely.
- **Explore assistance programs.** If you're having trouble paying your energy bill, SDG&E® offers a variety of programs to help, including payment arrangements, discounts and financial assistance. Learn more at sdge.com/assistance.

Visit sdge.com/SimpleSteps for more energy-saving tips and tools.

Actual savings may vary and will depend on various factors, including geographic location, weather conditions, equipment installed, usage rates and similar factors. Completing multiple energy-saving measures will not necessarily result in cumulative savings.

Exciting news, SDG&E customers!

Adding solar + battery storage, an EV charger or a solar hot water heater to your home just got a lot easier and more affordable. GoGreen Home Energy Financing, a program administered by the state of California, brings energy upgrades within reach through finance offerings with below-market interest rates, affordable monthly payments and no hidden fees or lien on your property. GoGreen Home has expanded to include financing for clean energy projects like EV chargers and bundled solar + battery storage so you can generate and store your own energy. To explore projects, find a contractor and pick the financing option that works best for you, visit our one-stop shop at GoGreenFinancing.com/residential.



Need help with your energy bill?

You may qualify for a bill discount. Assistance programs help lower your monthly energy bill while keeping your home comfortable.

California Alternate Rates for Energy (CARE) Program:

Save 30% or more every month on your bill. Find out if you qualify at sdge.com/CARE.

Family Electric Rate Assistance (FERA) Program: If you don't qualify for CARE, you may qualify for FERA. You could receive an 18% discount on your electricity bill. Visit sdge.com/FERA to learn more.

The Low-Income Home Energy Assistance Program (LIHEAP) offers financial assistance towards your energy bill. Learn more at sdge.com/LIHEAP.

Online applications are easy, fast and convenient.

To learn more, visit sdge.com/assistance.



¿Necesita ayuda con su factura de energía?

Usted puede calificar para un descuento en su factura. Los programas de asistencia de SDG&E ayudan a reducir su factura mensual de energía mientras mantiene su hogar cómodo.

Programa de Tarifas Alternativas de Energía de California (CARE, por sus siglas en inglés): Ahorre un 30% o más cada mes en su factura. Averigüe si califica en sdge.com/CAREesp.

Programa de Asistencia de Tarifa Eléctrica Familiar (FERA, por sus siglas en inglés): Si no califica para CARE, puede calificar para FERA. Podría recibir un 18% descuento en su factura de electricidad. Visite sdge.com/FERAesp para obtener más información.

El Programa de Asistencia de Energía para Hogares de Bajos Ingresos (LIHEAP) ofrece asistencia financiera para su factura de energía. Obtenga más información en sdge.com/LIHEAPesp.

Las aplicaciones en línea son fáciles, rápidas y convenientes. Para obtener más información, visite sdge.com/asistencia.

WINTER ENERGY-SAVINGS TIP



When not using the fireplace, keep the damper closed to prevent warm air from escaping up the chimney.

Medical needs? Here's your prescription for savings

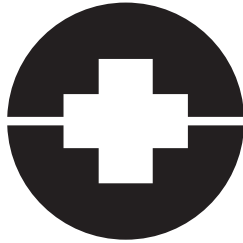
Certain medical needs may qualify you or someone in your home for savings every month on your energy bill. Apply for the Medical Baseline Allowance (MBL) program if you need to use more energy due to a qualifying medical condition or to prevent an existing condition from getting worse.

Examples include:

- **A requirement for permanent space heating or cooling** due to paraplegia, quadriplegia, hemiplegia, multiple sclerosis, scleroderma, a compromised immune system or a life-threatening illness. Only medical devices that sustain life or are needed for mobility qualify; devices used for therapy do not.
- **Required use of a life-support device**, such as an aerosol tent, apnea monitor, kidney dialysis machine, motorized wheelchair or respirator.

To get an MBL application and more information, visit sdge.com/medical. Eligibility requirements include a physician's signature on your application to certify the medical need.

During high fire-risk weather conditions, a Public Safety Power Shutoff (PSPS) may be called as a last resort to help prevent potential wildfires. As an MBL customer, it's important that we're able to reach you and keep you informed should an outage occur. Please make sure your contact information is up-to-date and/or sign up for notifications at sdge.com/notify.



Hay necesidades médicas? Obtenga esta receta para ahorrar

Ciertas necesidades médicas pueden hacer que usted o alguien que vive en su casa cumpla con los requisitos para ahorrar cada mes en su factura de energía. Solicite el programa de Asignación Médica Inicial si necesita consumir más energía debido a una enfermedad que cumpla con las condiciones o para evitar que una condición existente empeore.

Por ejemplo:

- **Requerir calefacción o aire acondicionado ambiental permanente** debido a paraplejia, tetraplejia, hemiplejia, esclerosis múltiple, esclerodermia, un sistema inmunitario afectado o una enfermedad potencialmente mortal.
- **Requerir el uso de un dispositivo de soporte vital**, como una tienda de nebulización, monitor de apnea, máquina para diálisis del riñón, silla de ruedas motorizada o respirador. Sólo los dispositivos médicos que sustentan la vida o son necesarios para la movilidad califican; no califican los dispositivos utilizados para terapia.

Para obtener un formulario de solicitud para el programa de Asignación Médica Inicial y más información, visite sdge.com/programa-medico. Los requisitos para tener derecho a participar incluyen el que un médico firme su solicitud para certificar la necesidad médica.

Cuando hay condiciones climáticas de alto riesgo de incendio, puede ocurrir un corte de electricidad por seguridad pública (PSPS, por sus siglas en inglés) como medida de último recurso para ayudar a prevenir posibles incendios forestales. Como cliente de Asignación Médica Inicial (Medical Baseline), es importante que podamos comunicarnos con usted y mantenerlo informado si ocurra un apagón. Asegúrese de que su información de contacto esté actualizada y/o regístrese para recibir notificaciones en sdge.com/notificaciones.

Schedule your free gas appliances safety check

As the weather gets cooler, the use of natural gas appliances like water heaters, furnaces and ovens can go up. Schedule a free gas appliances check with SDG&E to make sure your appliances are working properly and efficiently to help keep gas bills lower. Getting your appliances inspected is a great way to help prevent carbon monoxide poisoning too.



One of SDG&E's gas technicians will come to your home or business to inspect your natural gas appliances. There are several complimentary services:

- Light and inspect gas pilot lights. Make sure pilot lights and burner flames are a clear blue.
- Check that gas appliances are operating safely and efficiently and not emitting carbon monoxide.

- Ensure gas furnaces are working properly and inspect the condition of the filter which improves the furnace's heating ability.

Visit sdge.com/GasCheck for details. You can schedule your appointment online at MyEnergyCenter.com. Select **Services --> Services Overview --> Gas Appliances Check**.

*If you're an NEM customer, select your Gas Account online before scheduling.