

Wildfire season is here.

Prepare your household now.

Our commitment is to your safety.

Increasingly, California and the western region of the U.S. are experiencing more frequent and severe wildfires. The safety of our customers, employees, and the communities we serve is at the heart of everything we do, which is why we continue to strengthen our infrastructure and invest in solutions that help protect the people who call this region home.





MORE THAN 220

weather stations provide readings of wind speed, humidity and temperature.



MORE THAN

miles of power lines strategically undergrounded.



480,000

trees have been inspected and trimmed near SDG&E® power lines.



MORE THAN

40

drones conduct year-round aerial inspections of power and gas lines.



5

helicopters help with wildfire safety and patrolling electrical lines.



We don't stop there. If dangerous conditions are present, we may shut off power to keep you and your community safe. This is called a **Public Safety Power Shutoff (PSPS)**.

What is a Public Safety Power Shutoff?

A PSPS is a proactive safety measure where power is temporarily turned off in specific areas during extreme weather conditions that can increase the risk of wildfires. SDG&E is continually monitoring these high-fire-risk conditions to protect the communities it serves, including:



To learn more about Public Safety Power Shutoffs, visit **sdge.com/Wildfire-Safety**.

How is a Public Safety Power Shutoff determined?

Public Safety Power Shutoff Process

7-10 days ahead



SDG&E

Meteorology

Team refines

fire weather

accordingly.

forecasts

When forecasts indicate the potential for fire conditions. SDG&F monitors weather to assess potential impact.

3-6 days ahead



Communication starts with customers potentially affected by a possible PSPS including State. County, City, Critical Customers and

Medical Baseline

Customers.

2 days ahead



1 dav

Continued monitorina. communications and coordination with Public Safety Partners and communities impacted by weather conditions.

Day of **Power Shutoff**



Continue notifying all affected customers. including State. County, City, Critical Customers and Medical Baseline Customers.

CRC open



Inform customers and the public when Community Resource Centers (CRCs) are open.

Safety inspections

Power line safety

inspections begin.

Crews inspect

equipment to

safe prior to

power lines and

confirm they are

restoring power.



Power

Once the high fire risk conditions have passed, SDG&F field crews and aerial resources will natrol overhead power lines to make sure the system is clear of damage and power is ready to be restored.

Timeline of Notifications (when possible)

before power

is turned off



~24 Hours before power is turned off

~12 hour before power is turned off

1-4 hours before power is turned off

Initiation of PSPS and activation of CRCs

Power Safety Inspections begin

~ 1-4 hours before power restoration

Once power has been restored



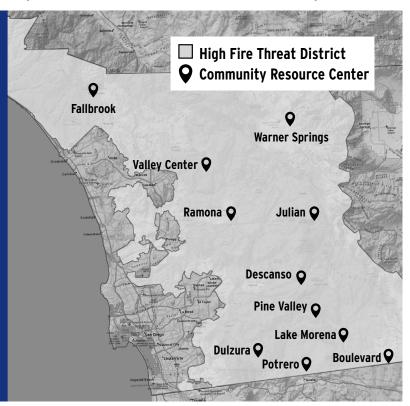
During a PSPS, we plan to support you by opening a Community Resource Center in or near affected areas.

Know where to go during an extended outage.

A Public Safety Power Shutoff can last until fire risk conditions are no longer a threat.

We plan to open any of our Community Resource Centers in or near affected areas.

These facilities serve as locations where impacted residents can go to get preparedness materials, ice, water, snacks, car power inverters, small solar-powered batteries and radios, and get up-to-date information on outages.



For a complete list of Community Resource Centers, including facility names and addresses, visit sdge.com/Resource-Centers.

Stay safe. Take action.

Think smart. Don't leave your safety to chance. Take steps now to prepare for any emergency.



Develop an emergency plan

Identify a place to meet with family, safe routes and shelters, as well as what actions you will take. Discuss and practice the plan with your family, including your children.



Electric generator safety



A backup electric generator can be a valuable thing to have when the power goes out. Find out whether you need one for your home, how to shop for the right generator and use it properly to avoid risking you and your family's safety. Learn more at sdge.com/Generator.



Download our app, "Alerts by SDG&E"



Stay informed about Public Safety Power Shutoffs (PSPS) before, during and after these events are called. Visit **sdge.com/PSPSapp** to download the app or learn more.

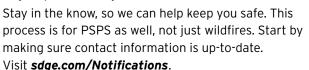
Whatever the circumstances, we'll make every effort to communicate with vou.

Update contact information

Visit **MyEnergyCenter.com**, click on "Account" and update your contact information, including your email address.



Sign up for outage notifications





Providing extra support during **Public Safety Power Shutoffs**



SDG&E is committed to providing all customers with accessible resources and services during a PSPS. So that we can better understand those with accessibility needs, please complete our survey at **sdge.com/AFN-Survey**.

Be prepared. Create a defensible space.

Minimize your home's exposure to risk by modifying the vegetation space around it to resist a wildfire.

ZONE 1

The area nearest your home should be well spaced and contain low-growing and fire-resistant plants such as turfgrass, vegetable gardens, flower beds or ones recommended by your local nursery.

ZONE 2

Low-growing ground covers that support fire resilience and are low in fuel volume are recommended in this zone. Talk to a grower about which plants will work for your defensible space.

ZONE 3

Check with environmental regulatory agencies before modifying native vegetation that might include endangered species and habitats.

30-50 ft.

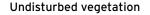
San Diego County requires 50 feet of clearance in Zone 1.

100 ft.

Beyond 100 ft.



California requires 100 feet of defensible space around your property.



Helping to build community safety

We continue to strengthen our network of partners that strive for year-round resiliency and provide emergency preparedness and rapid response during crises. SDG&E also supports and fosters strategic communication with local first responders and safety partners to develop public safety programs that encourage emergency preparedness, response and recovery planning.

Learn more at **sdge.com/Wildfire-Emergency-Preparedness**.







Have an emergency kit ready

Your packing list

Fire extinguisher Important documents

In an emergency, you may only have a moment's notice to evacuate. Here are some suggested items to consider.



Three day supply of bettled water (one gallen per person per day)	and people with disabilities
☐ Three-day supply of bottled water (one gallon per person per day)	
First aid kit, essential medicines and eyeglasses	Medical equipment (including batteries and chargers)
☐ Three-day supply of packaged, dried and canned food	☐ Prescriptions
☐ Manual can opener	List of medical, pharmacy and medical device supply
☐ Pet food and pet carrier	providers, including phone numbers
☐ Portable radio and flashlights with spare batteries in waterproof bags	Copies of prescriptions, doctors' orders and serial numbers
☐ An extra set of car keys, cash and credit cards	of medical devices
☐ Special items for infants	Extra eyeglasses and hearing aids (include extra batteries)
☐ Cell phone with chargers and backup battery	Medical alert tags or bracelets or written description of
☐ Whistle to signal for help	your disability and/or needs if you're unable to describe
Overnight bag of clothes and toiletries	the situation in an emergency
☐ Facial mask	Assistive technology and/or communication tools
	Accessible housing
Hand sanitizer	

Plan for safety with tips, videos and checklists at **sdge.com/Emergency**.

Wildfire Safety

Items for seniors



Disaster information

In an emergency, the most important thing you can do is be prepared.

SDG&E®

Call 1-800-411-7343 or visit sdge.com/Safety for more information.

Community Resource Centers

During extended Public Safety Power Shutoffs, we'll open resource centers. Find a resource center at **sdge.com/Resource-Centers**.

Ready San Diego

County Office of Emergency Services. Sign up for notifications in case there is an emergency: **ReadySanDiego.org**

Download the SD Emergency app

ReadySanDiego.org/SDEmergencyApp/



American Red Cross

San Diego/Imperial Counties Chapter. Help before, during and after emergencies.

San Diego/Imperial Counties: *RedCross.org/SanDiego*

Orange County: **RedCross.org/OC**

211 Hotline

SDG&E and 211 have collaborated to provide appropriate information and services to increase preparedness during a PSPS and emergencies. Services may include assisted transportation, backup power, preparedness items, food security, temporary shelter and wellness checks. A live operator can help you find what you need in your location, simply dial 211.

News Radio AM 1600 KOGO

Tune in to KOGO for the latest updates during an emergency.

DIAL 911 FOR POLICE, FIRE & MEDICAL EMERGENCIES





