



SDG&E Reduce Your Use event hours are changing

When you use energy matters, especially if you are on an SDG&E® Reduce Your Use pricing plan. This is when customers may be asked to reduce their energy use between certain hours to help ease the strain on the power grid.

Effective June 1, 2022, Reduce Your Use hours are changing from the previous hours of 2 p.m. - 6 p.m. to the new hours of 4 p.m. - 9 p.m. When a Reduce Your Use event is called, the price of electricity from 4 p.m. - 9 p.m. will significantly increase. If you're unable to reduce your energy use during these hours, it may impact your monthly bill.

If you are on an SDG&E Reduce Your Use pricing plan, it is important that your phone number and email address are up to date. You will receive notifications when a Reduce Your Use event day is called and it is time to conserve. Up to 18 events can be called per year.

Not sure if you are on a pricing plan with a Reduce Your Use component? Sign into My Account at myaccount.sdge.com to review your pricing plan and find ways to save. You can also sign up for energy use alerts and notifications.

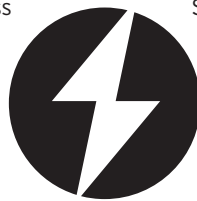


Are you planning to increase your power needs?

When you're making plans to update your home or business that may increase your energy needs, please visit our Builder Services Portal on sdge.com/builder-services. You'll find resources and self-service tools to help you manage your home or business renovation project.

Examples of renovation projects include:

- **Rewiring** your existing electric meter panel to a larger size
- **Remodeling** your home
- **Expanding** your home or business like adding an additional dwelling unit
- **Installing** a charging unit for an electric vehicle or solar panels
- **Adding** a central air-conditioning unit, tankless electric water heater or any other large electric appliance/equipment for which a permit is typically required for installation



Easily submit an application online; the earlier you submit, the sooner we can check our equipment and, if necessary, upgrade it so our system remains ready to serve your area. When you or your contractor on the project works with SDG&E, you help prevent local system overloads, outages and power quality problems - such as low voltage or flickering lights.

For work on your side of the meter, including your electrical panel and all internal wiring at your home or business, be sure to consult with a licensed electrician.

Visit sdge.com/builder-services/apply to learn more, apply online or track your electric and gas construction projects.

Proposition 65 warning

SDG&E is a regulated public utility that provides energy service to 3.7 million people through 1.49 million electric meters and 905,000 natural gas meters in San Diego and southern Orange counties. Our service area spans 4,100 square miles. For a map of our service area go to sdge.com/about-us.

Natural gas and treated wood utility poles are used throughout our service area. In accordance with Proposition 65, the following warnings are provided:

Natural gas combustion

WARNING: Entering this area can expose you to chemicals including formaldehyde, which is known to the State of California to cause cancer, and carbon monoxide, which is known to the State of California to cause birth defects or other reproductive harm. For more information go to www.P65warnings.ca.gov.

Treated wood utility poles

WARNING: Entering this area can expose you to chemicals including pentachlorophenol, which is known to the State of California to cause cancer. For more information go to www.P65warnings.ca.gov.

Need help with your energy bill?



You may qualify for a bill discount. Assistance programs help lower your monthly energy bill while keeping your home comfortable.

California Alternate Rates for Energy (CARE)

Program: Save 30% or more every month on your bill. Find out if you qualify at sdge.com/CARE.

Family Electric Rate Assistance (FERA)

Program: If you don't qualify for CARE and your household has 3 or more people, you may qualify for FERA. You could receive an 18% discount on your electricity bill. Visit sdge.com/FERA to learn more.

The Low-Income Home Energy Assistance

Program (LIHEAP) offers up to \$1,000 in financial assistance towards your energy bill. Learn more at sdge.com/LIHEAP.

Online applications are easy, fast and convenient. To learn more, visit sdge.com/Assistance.



Alerta flexible: Manténgase al día sobre las perspectivas energéticas diarias de California y las alertas flex en todo el estado en sdge.com/flex-alert.

Get paid to conserve energy with our Power Saver Rewards Program

Help make California's energy grid stronger, safer and more reliable for all Californians this summer – and get paid for it too! The Power Saver Rewards program rewards you for lowering your electricity use when energy is in high demand. This summer, it pays to be flexible.

Here is how it works. Increased demand for cooling on hot summer days strains the electrical grid and creates a higher risk of power outages. If you are eligible and can reduce your energy use during a

Power Saver event between the peak hours of 4 p.m. – 9 p.m., you may receive a bill credit. The more energy you conserve, the more you can save!

Participation is voluntary and there is no penalty if you are unable to conserve energy. It's a win-win because you'll save on your monthly energy bill and contribute to a cleaner environment. Visit sdge.com/PowerSaver to find out more about the program.



Reciba una recompensa cuando conserve energía con el programa Power Saver Rewards de SDG&E

Ayude a que nuestra red eléctrica sea más fuerte, seguro y confiable para todos los californianos este verano. El programa Power Saver Rewards le ofrece una recompensa por reducir su consumo de electricidad cuando la demanda de energía es alta.

Así es como funciona. Durante los días calurosos de verano, el aumento de la demanda por aire acondicionado puede sobrecargar la red eléctrica, resultando en un mayor riesgo de apagones. Si es elegible y puede reducir su uso de energía entre las horas de 4 p.m. y 9 p. m. durante un evento Power Saver Rewards, puede recibir un crédito en su factura. ¡Cuanta más energía conserve, más podrá ahorrar!

Su participación en el programa es voluntaria y no hay penalización si no puede conservar energía. Es beneficioso para todos porque no solo ahorrará en su factura de energía mensual, sino que también contribuirá a un medio ambiente más limpio. Visite sdge.com/PowerSaver para obtener más información sobre el programa.

SDG&E's accessible information, resources and services

SDG&E is committed to supporting its customers who have access and functional needs. Do you or does someone in your household have a disability or use an electronic medical device for health, safety or independence? Do you prefer to receive information in a language other than English? SDG&E provides certain communications in over twenty languages including American Sign Language (ASL).

Billing statements are available in large font or Braille for those who are blind or have low-vision. Depending on your needs, you may also qualify for bill discount programs at sdge.com/Assistance.

Visit sdge.com/AFN to learn more about SDG&E's accessible resources, programs and services.

Advertencia de la Proposición 65

SDG&E es una empresa de servicios públicos regulada que ofrece servicio de energía a 3.7 millones de personas a través de 1.49 millones de medidores eléctricos y 905,000 medidores de gas natural en los condados de San Diego y sur de Orange. Nuestra área de servicio abarca 4,100 millas cuadradas. Para ver un mapa de nuestra área de servicio visite a sdge.com/about-us.

En toda nuestra área de servicio se utilizan gas natural y postes de madera tratados para servicios públicos. De conformidad con la Proposición 65, se proporcionan las siguientes advertencias:

Combustión del gas natural

ADVERTENCIA: Entrar a esta área puede exponerle a sustancias químicas, entre las que se incluyen formaldehído, conocido por el estado de California como causante de cáncer, y monóxido de carbono, conocido por el estado de California como causante de defectos congénitos u otros daños reproductivos. Para obtener más información, visite a www.P65warnings.ca.gov.

Postes de madera tratados para servicios públicos

ADVERTENCIA: Entrar a esta área puede exponerle a sustancias químicas, entre las que se incluye pentaclorofenol, conocido por el estado de California como causante de cáncer. Para obtener más información, visite a www.P65warnings.ca.gov.

¿Necesita ayuda con su factura de energía?

Usted puede calificar para un descuento en su factura. Los programas de asistencia de SDG&E ayudan a reducir su factura mensual de energía mientras mantiene su hogar cómodo.

Programa de Tarifas Alternativas de Energía de California (CARE, por sus siglas en inglés): Ahorre un 30% o más cada mes en su factura. Averigüe si califica en sdge.com/CARE.

Programa de Asistencia de Tarifa Eléctrica Familiar (FERA, por sus siglas en inglés): Si no califica para CARE y su hogar tiene 3 o más personas, puede calificar para FERA. Podría recibir un 18% descuento en su factura de electricidad. Visite sdge.com/FERA para obtener más información.

El Programa de Asistencia de Energía para Hogares de Bajos Ingresos (LIHEAP) ofrece hasta \$1,000 en asistencia financiera para su factura de energía. Obtenga más información en sdge.com/LIHEAP.

Las aplicaciones en línea son fáciles, rápidas y convenientes. Para obtener más información, visite sdge.com/asistencia.