

FREQUENTLY ASKED QUESTIONS ABOUT SAN DIEGO GAS & ELECTRIC AND COMMUNITY CHOICE AGGREGATION

1. What is Community Choice Aggregation?

Community Choice Aggregation is a program that permits cities, counties, and other authorized entities to purchase and/or generate electricity for residents and businesses located within the boundaries of their jurisdiction. The California Public Utilities Commission (“CPUC”) established a set of rules that govern the relationship between San Diego Gas & Electric (“SDG&E”) and a Community Choice Aggregator (“CCA”).

2. What is SDG&E’s view on Community Choice Aggregation?

SDG&E supports a customer’s right to choose its electricity service provider, including a Community Choice Aggregator.

SDG&E will fully cooperate with the CCA or potential CCA to provide them with information to facilitate the process of investigating, forming and implementing a CCA program, consistent with state law and SDG&E’s CPUC-approved tariffs/rules. See the attached links to SDG&E’s CCA-related tariffs.

3. Are CCAs regulated by the CPUC?

The CPUC has only limited jurisdiction over CCAs. For instance, the CPUC is responsible for ensuring a CCA operates in compliance with SDG&E’s CPUC-approved tariffs. Additionally, the CPUC is responsible for ensuring that CCAs adhere to the resource adequacy requirements and renewable portfolio standards obligations established by the CPUC that are applicable to the utilities and other electric service providers.

3. How is a CCA Program established?

- a. Under PU Code Section 366.2, the authorized entity seeking to establish a CCA Program must do the following:
 - Be authorized by an ordinance
 - Develop an implementation plan that details the process and consequences of aggregation
 - Have the implementation plan, and any subsequent changes to it, considered and adopted at a duly noticed public hearing
 - Register the CCA with the CPUC
 - Have the implementation plan certified by the CPUC as a part of the CCA registration process
- b. Prepare a statement of intent with the implementation plan that provides for all of the following:
 - Universal access

- Reliability
- Equitable treatment of all classes of customers
- Any requirements established by state law or by the CPUC concerning aggregated service

4. What happens after a CCA Program is established?

- A CCA is required by State law to offer service to all residential customers. Customers will be automatically enrolled in a CCA Program and must affirmatively opt-out of the CCA Program if they don't want to participate.
- Customers participating in a CCA Program will be responsible for costs incurred on their behalf by the Utility and will be assessed a Cost Responsibility Surcharge (CRS). The amount of the CRS, as determined by the CPUC, is intended to protect bundled service customers from being burdened with additional costs arising from the formation of a CCA Program.

5. If a customer participates in a CCA Program, how will that affect the relationship between SDG&E and the customer?

SDG&E will continue to provide safe and reliable transmission and distribution service to all customers and will continue to ensure that customers receive accurate information concerning services provided by SDG&E.

6. Will customers participating in a CCA Program continue to receive a bill from SDG&E?

Yes. SDG&E will continue to provide billing, metering, collection, customer service, and other CPUC-approved services to customers participating in a CCA Program. SDG&E's charges will continue to be those required by law and the CPUC. Each month, the CCA will calculate its charges for electricity and send them to SDG&E. SDG&E will then include those CCA Program charges on customers' monthly SDG&E bills. After SDG&E receives customer payments, we will transfer the amount paid to the CCA.

8. Who do customers call if they have questions about their bill?

For questions about a CCA's charges, rates and terms of service, customers should contact their CCA directly. For all other billing inquiries, including questions about SDG&E's rates and services, customers should continue to contact SDG&E.