



San Diego Avenue Utility Undergrounding Project

Questions?

Our aim is to be a good neighbor, and our Customer Concierge Service is here to help answer any questions. Please feel free to reach out.



Phone

1-888-559-7343 (SDGE)



Email

undergrounding@sdge.com



Online

sdge.com/undergrounding

Currently under construction on San Diego Avenue between Old Town Avenue and McKee Street in the Old Town/Mission Hills area, this project will relocate existing overhead power lines to underground and remove existing utility poles.

This work is funded by Rule 20A funds collected through utility bills and will beautify your neighborhood. A detailed description of the construction process is on page 2.

Here's what's in the works

Within the project area, our contractor will:

- Convert 0.83 mile of existing overhead power lines to underground
- Remove 48 utility poles
- Coordinate with customers whose utilities are connected to 42 service lines

Construction timeline

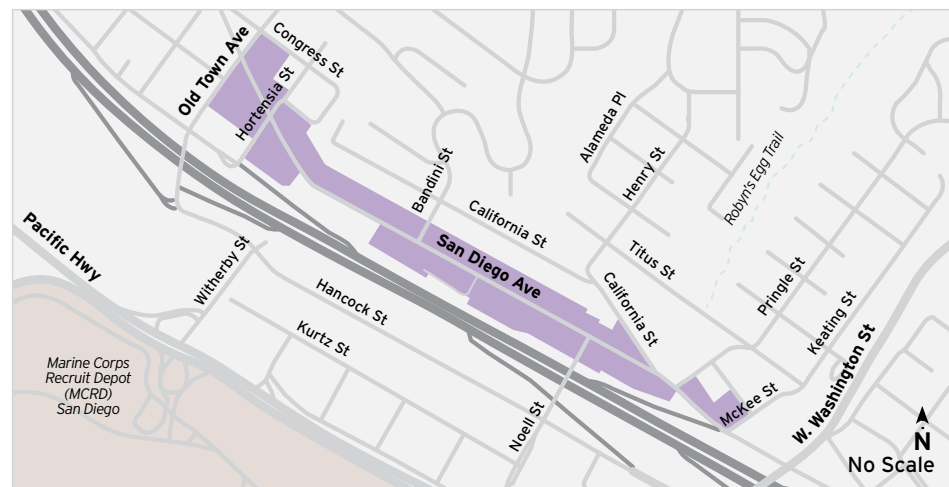
The project started in summer 2019 and is expected to be completed in fall 2022. It includes close coordination with telecommunications providers who will underground their services as part of the improvements.

Temporary impacts while we work

As with all construction, there will be temporary impacts within the project area and neighborhood. We will work to mitigate impacts and avoid them when possible. The types of temporary impacts that may be necessary for safety and for construction may include:

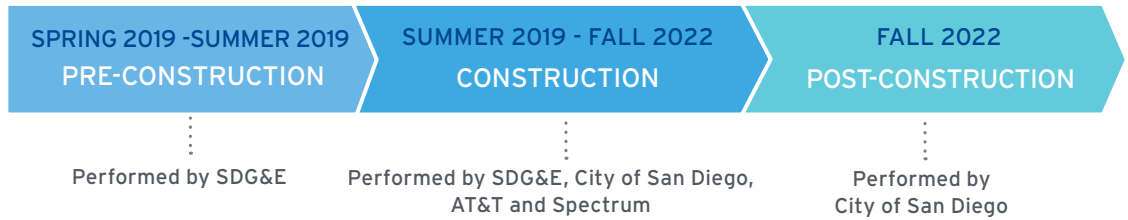
- Parking and street lane reductions to give crews a safe space to work
- Construction noise
- Construction equipment onsite within the project area
- Construction vehicles may be temporarily parked in the street

PROJECT AREA MAP



 San Diego Avenue Project Area

Construction process timeline



Our work

The project in your community will go through three phases:

- Pre-construction
- Construction
- Post-construction

Key milestones are shown in the pictures below, highlighting panel work, trenching and pole removal.

Pre-construction:

This is when we say hello before construction starts. Our goal is to get everyone ready by:

- Introducing customers to the project
- Obtaining the necessary permits from customers to enter their property
- Preparing the project area for work

Construction:

A lot will happen during this phase of work. Here's what we're up to:

- If the service panel attached to homes and buildings needs to be upgraded to accommodate the connection to the new underground power lines, we will contact property owners with specific instructions for this step.
- Crews will dig a trench in the street and on private property for the utilities to be placed inside.

- All properties will be switched over to the new underground lines, which requires a momentary power outage. Customers will be notified of this outage 48 hours in advance to coordinate a convenient time. AT&T and Spectrum will also perform phone and internet service switch-overs for individual homes.
- The poles will be removed after all the utility and communication lines have been removed from the poles.

Post-construction:

This phase is when the finishing touches are completed:

- The streets will be resurfaced by the City of San Diego.
- If part of the plan, the City will finish with additional street enhancements such as trees and ADA-compliant curb ramps.



Crews will need to access meter service panels so they are ready for new underground service.



Trenching in both public streets and private property is a necessary part of the undergrounding process.



Partial, temporary street closures will be needed when crews remove poles.