



Questions?

Our aim is to be a good neighbor, and our Customer Concierge Service is here to help answer any questions. Please feel free to reach out.



Phone

1-888-559-7343 (SDGE)



Email

undergrounding@sdge.com



Online

sdge.com/undergrounding

San Diego Avenue

To beautify your neighborhood, this project will relocate existing overhead power lines to underground and remove existing overhead utility poles. It is located on San Diego Avenue between Old Town Avenue and McKee Street in the Old Town/Mission Hills area and is currently in construction. This work is funded by Rule 20A funds collected through utility bills. A detailed description of the construction process is on page 2.

Here's What's in the Works

Within the project area, our construction crews will:

- Move 0.83 miles of existing overhead power lines to underground.
- Coordinate with customers to connect each of their 42 services to the new underground services.
- Coordinate with telecommunications providers to underground their services.
- Remove 48 utility poles.

Construction Timeline

The project started in summer 2019 and is expected to be completed in summer 2023.

Temporary Impacts

We appreciate your patience during temporary construction impacts within the project area and your neighborhood. We will work to reduce impacts and avoid these impacts when possible, but some may be needed for safety and construction purposes such as: parking and street lane reductions to give crews a safe space to work, construction noise, equipment onsite within the project area, and parking for our crews.

Project Area Map



● Project Area

Construction Process Timeline



Detail About Construction Process

Pre-Construction

This is when we say hello to get everyone ready by:

- Introducing customers to the project.
- Obtaining Permits to Enter from customers.
- Preparing the project area for work.

Construction

Construction is a busy phase. Here's what we'll do:

- If the service panel attached to homes and buildings needs to be upgraded to accommodate the connection to the new underground power lines, we will contact property owners with specific instructions for this step.
- Crews will dig a trench in the street and on private property for the conduit and utilities to be placed inside.

Construction, Continued

- All properties will be switched over to the new underground lines, which requires a momentary power outage. Customers will be notified of this outage 48 hours in advance to coordinate a convenient time. AT&T and Spectrum will also perform phone and internet service switch-overs for individual homes.
- The poles will be removed after all the utility and communication lines have been removed from the poles.

Post-Construction

Then, it's time for the finishing touches:

- The streets will be resurfaced by the City of San Diego.
- If part of the plan, the City of San Diego will finish with street enhancements such as trees and ADA-compliant curb ramps.



Panel Work

Crews will need to access meter service panels so they are ready for new underground service



Trenching

Trenching in both public streets and private property is a necessary part of the undergrounding process



Pole Removal

Partial, temporary street closures will be needed when crews remove poles