2020 Wildfire Mitigation and PSPS Preparation

May 2020
2020 PSPS Preparation

2019 PSPS Summary and After-Action Review

2020 Fire Season Outlook

PSPS Potential Impact Reductions

Customer Resiliency Enhancements

Communications and Outreach

Aerial Inspection, Patrol and Firefighting Enhancements

Situational Awareness/PSPS Criteria

Pandemic PSPS Preparations
## 2019 Public Safety Power Shutoff Overview

<table>
<thead>
<tr>
<th>EVENT DETAILS</th>
<th>OCT 10-11</th>
<th>OCT 24-25</th>
<th>OCT 30-31</th>
</tr>
</thead>
<tbody>
<tr>
<td>METERS IMPACTED</td>
<td>395</td>
<td>19,000</td>
<td>27,700</td>
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<tr>
<td>CIRCUIT SEGMENTS</td>
<td>4</td>
<td>62</td>
<td>84</td>
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<tr>
<td>AVERAGE METERS PER SEGMENT</td>
<td>99</td>
<td>333</td>
<td>304</td>
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<tr>
<td>AVERAGE OUTAGE DURATION</td>
<td>20 HRS</td>
<td>24 HRS</td>
<td>24 HRS</td>
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<tr>
<td>LONGEST OUTAGE DURATION</td>
<td>23 HRS</td>
<td>57 HRS</td>
<td>33 HRS</td>
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<tr>
<td>PEAK WINDS MPH</td>
<td>47</td>
<td>78</td>
<td>68</td>
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<tr>
<td>COMMUNITY RESOURCE CENTERS (CRCs) &amp; COMMUNITY INFORMATION CENTERS (CICs) OPEN</td>
<td>2 CRCs</td>
<td>7 CRCs &amp; 2 CICs</td>
<td>7 CRCs &amp; 2 CICs</td>
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<tr>
<td>DAMAGE/ HAZARDS</td>
<td>0</td>
<td>5</td>
<td>10</td>
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</table>
2019 After-Action Review Summary

• 10 internal AARs conducted
• External partner AAR conducted
• Enhancements:
  • Standardization of customer data
  • Utility ICS maturation
  • Notification coordination and timing
  • Message consistency
  • Broader situational awareness
  • Increased technology integration and electric system enhancements
• Refined plans, training and exercises
2020 Fire Season Outlook

Annual wildfire program enhancements target a September 1 completion date to stay ahead of Santa Ana wind season during the fall months.

• Southern California is not currently under drought conditions, though Northern California is experiencing significant drought

• Live fuel moistures have shown significant gains and are near their annual peak, with seasonal declines expected through the summer

• Small grass fires are beginning to occur, and as the grasses continue to dry-out, fires in grass will increase in size and frequency through June

• Elevated FPI conditions likely developing in June and increasing into July

• Periods of Extreme FPI conditions likely during Santa Ana Wind conditions from late September through November

• Official fire agency forecasts are predicting below normal “Significant Fire Potential” through August
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PSPS Potential Impact Reductions

<table>
<thead>
<tr>
<th>Solutions</th>
<th>Impact Reduction (confirmed/weather dependent*)</th>
</tr>
</thead>
<tbody>
<tr>
<td>23 Sectionalizing Devices</td>
<td>6,324 / 10,950*</td>
</tr>
<tr>
<td>24 Weather Stations</td>
<td></td>
</tr>
<tr>
<td>2.1 Miles of Undergrounding</td>
<td>18**</td>
</tr>
<tr>
<td>2 Reconfigurations / Operations</td>
<td>75 / 453*</td>
</tr>
<tr>
<td>2 Microgrids</td>
<td>15</td>
</tr>
<tr>
<td>100 Local Generation</td>
<td>100</td>
</tr>
<tr>
<td></td>
<td><strong>PSPS Reduction by October 2020</strong> 6,442 / 11,158*</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Solutions</th>
<th>Impact Reduction (confirmed/weather dependent*)</th>
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<tr>
<td>27 Sectionalizing Devices</td>
<td>6,324 / 11,595*</td>
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<tr>
<td>26 Weather Stations</td>
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<tr>
<td>11 Miles of Undergrounding</td>
<td>1,412**</td>
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<tr>
<td>2 Reconfigurations / Operations</td>
<td>75 / 453*</td>
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<td>4 Microgrids</td>
<td>245</td>
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<tr>
<td>300 Local Generation</td>
<td>300</td>
</tr>
<tr>
<td></td>
<td>*<em>Overall PSPS Reductions 8,914 / 14,865</em></td>
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</table>

*Some mitigations have PSPS reductions that are weather dependent

** Securing easements and environmental impacts may delay some of the undergrounding

PSPS Improvements

- 6 Schools
- 3 Fire Stations
- 0 Police Stations
- 0 Hospitals
- 47 Communication Sites
- 6 Water Facilities

- 10 Schools
- 8 Fire Stations
- 1 Police Stations
- 1 Hospitals
- 62 Communication Sites
- 8 Water Facilities

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# Customer Resiliency Enhancement – Generators

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Program Scope</th>
<th>Types of eligible customers and key criteria</th>
<th>Technology</th>
<th>Power/Capacity</th>
<th>Expected Duration</th>
<th>Deployed by IOU or third-party</th>
<th>Previously Authorized by CPUC or</th>
</tr>
</thead>
<tbody>
<tr>
<td>Generator Grant Program (GGP)</td>
<td>1,500 Portable Single Appliance or Medical Device</td>
<td>Medical baseline customers in the HFTD Tier 2, 3</td>
<td>Yeti 3000 (Solar + Li-Ion battery)</td>
<td>3kWh</td>
<td>20+ Hrs</td>
<td>Third-party</td>
<td>Pending WMP approval – memo account for recovery later</td>
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<tr>
<td>Generator Assistance Program (GAP)</td>
<td>1,000 Portable Home Generators</td>
<td>Customers in the HFTD Tier 2, 3 that have experienced 2+ PSPS events</td>
<td>Duromax Dual Fuel Portable Generator</td>
<td>5.5 KW</td>
<td>8hrs on full tank</td>
<td>Third-party</td>
<td>Pending WMP approval – memo account for recovery later</td>
</tr>
<tr>
<td>Whole House Generators – Residential &amp; Commercial</td>
<td>300 Permanent Whole Home Generators</td>
<td>Customers on circuit segments where the highest risk spend efficiency is “generators”</td>
<td>Transfer switch + Local Generation (Renewable or Traditional)</td>
<td>13kW</td>
<td>PSPS duration</td>
<td>Third-party</td>
<td>Pending WMP approval – memo account for recovery later</td>
</tr>
<tr>
<td>Critical Infrastructure Generators</td>
<td>4 temporary solutions deployed based on need</td>
<td>Additional Community Resource Centers or Critical Infrastructure</td>
<td>Temporary Generators (Renewable or Traditional)</td>
<td>Varies</td>
<td>PSPS duration</td>
<td>IOU</td>
<td>Pending WMP approval – memo account for recovery later</td>
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</table>

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## Customer Resiliency Enhancement – Microgrids

<table>
<thead>
<tr>
<th>Microgrid Name</th>
<th>Location</th>
<th>Generation Source</th>
<th>Customers</th>
<th>Installation Date</th>
<th>Proceeding</th>
</tr>
</thead>
</table>
| Cameron Corners     | Low income community in Tier 3 HFTD located in eastern part of San Diego County | Solar (825kWac) + energy storage (500kW/2,000kWh) resource                      | Design to support 300 kW of critical load continuously including a medical care facility, CAL FIRE station, telecom switching center, gas (and propane) stations, a school, libraries, convenience stores and local food establishments | • Temporary Generation in-service date (ISD) 9/2020  
• Final Complete System ISD 7/2021 | SDG&E 2019 WMP;  
SDG&E 2020 WMP; cost recovery will be sought pursuant to PUC 8386.4(b)(1),(2) |
| Ramona Air Attack Base | Tier 2 HFTD and directly adjacent to a low-income community              | 500kW/2,000 kWh energy storage resource                                           | CAL FIRE Air Support, United States Forest Service Air Support, and fire-retardant mixing stations | • Temporary Generation installed  
• Final Complete System ISD 9/2020 | SDG&E 2020 WMP; cost recovery will be sought pursuant to PUC 8386.4(b)(1),(2) |
| Agua Caliente       | Low-income desert community in far eastern part of San Diego County (distribution line feeding this community runs through Tier 3 HFTD) | Solar (650kWac) + energy storage (600kW/2,500kWh) resource                      | 119 residential customers                                                                  | • Temporary Generation in-service date (ISD) 9/2020  
• Final Complete System ISD Spring 2021 | SDG&E 2020 WMP; cost recovery will be sought pursuant to PUC 8386.4(b)(1),(2) |
| Desert Circuit 221  | Low-income desert community in far eastern part of San Diego County (distribution line feeding this community runs through Tier 3 HFTD) | Solar (850kWac) + energy storage (700kW/3,250kW) resource                      | 218 residential customers and critical customers (San Diego Country Fire Station and Community Center) | • Temporary Generation in-service date (ISD) 9/2020  
• Final Complete System ISD Spring 2021 | SDG&E 2020 WMP; cost recovery will be sought pursuant to PUC 8386.4(b)(1),(2) |
Customer Resiliency - Planned Enhancements

Tiger Team Convened to Recommend PSPS Customer Experience Solutions
- Dedicated cross-functional team proposes 2020 and 2021 customer-focused solutions before, during and after PSPS events
- The team’s focus is to minimize customer pain points through innovation, collaboration, communication and streamlined operations

Solicited Internal and External Stakeholder Feedback
- Surveyed over 40 internal PSPS subject matter experts
- Engaged nearly 50 external community leaders, public safety partners and other impacted stakeholders
- Focused on solutions to address customer pain points

Prioritized Potential Customer Offerings
- Focused on implementation for the 2020 fire season across the following categories:
  
  New services & resiliency items through innovation
  
  Expanded partnerships
  
  Effective communication

Examples of 2020 Solutions:
- CRC Expansion
- AFN Support Model
- "Life Hack" Videos; Geo-targeted messages

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## Communication and Outreach – Platforms

<table>
<thead>
<tr>
<th>Notifications</th>
<th>Outbound Dialer</th>
<th>PSPS Mobile App</th>
<th>SDG&amp;E Website</th>
<th>Social Media</th>
</tr>
</thead>
</table>
| All notifications will be in multiple languages | Capable of:  
• Faster reporting  
• Analytics  
• Confirmed deliveries | Dedicated mobile application for customers and non-customers | Dedicated PSPS webpage during events:  
• Map  
• Restoration Times  
• Communities  
• CRCs | Updated / Increased posts as information becomes available |

### Channels:
- Email
- Text
- Phone

### Capable of:
- Faster reporting
- Analytics
- Confirmed deliveries

The PSPS mobile app.
SDG&E’s customer data is regularly maintained and feeds into PSPS information and notification systems.
SDG&E’s AFN Support Model is Designed to Serve All Customers

The AFN Support Model leverages strategic partnerships, by region, to reach affected populations.

- 2-1-1 San Diego and 2-1-1 Orange County are well-positioned to support AFN populations regardless of where they reside. Also, we are in discussions with Tribal partners to extend support to their vulnerable citizens.

- A hallmark of SDG&E’s AFN Support Model is proactive support outside of the fire season to help AFN populations prepare for PSPS events, not simply react when an event occurs.

- SDG&E is working closely with telecommunications providers to ensure they have the necessary data, such as impacted PSPS circuits and real-time PSPS information during weather events, to help them plan targeted backup power strategies.
SDG&E Medical Baseline (MBL) Customers Behind the Master Meter Receive PSPS Notifications

MBL participant info is passed from the CARE database to SDG&E’s notification system for PSPS messaging; enrollment into the MBL program promoted through direct engagement and partnerships.

Promotion through Partnerships: Leverage existing relationships with Community Based Organizations (CBOs) who serve sub-metered customers, such as the San Diego Housing Federation.

Mobilehome Park Utility Conversions: As SDG&E upgrades mobile homes with new gas and electric service, it builds awareness to residents who might be dependent on medical equipment.

Direct Outreach: SDG&E Outreach Liaisons promote the Medical Baseline Program to customers at outreach events where sub-metered customers might reside.

Public Education Campaigns: In 2020, SDG&E will expand promotion of the Medical Baseline Program and other service offerings to AFN populations and sub-metered customers throughout its High Fire-Threat District.

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Enhanced Public Safety Partner Outreach

Local Governments and First Responders

- Initial meetings with San Diego and Orange Counties Emergency Manager groups conducted January 2020
- Monthly briefings held with all Fire Agencies
- Law enforcement outreach scheduled for June 2020
- Additional meetings will be held beginning in June 2020 to discuss a combined PSPS/pandemic response

Public Officials and Tribal Partners

- Tribal emergency manager meeting rescheduled from May to June 2020 due to COVID-19
- Targeting PSPS outreach and briefings to local, including tribal governments, by end of June 2020

Critical Infrastructure

- Direct communication with newly identified COVID-19 medical facilities
- Hosted quarterly meeting with Association of California Water Agencies (pre-COVID-19) to discuss PSPS best practices
- Ongoing outreach to critical business customers to confirm contact information and back-up generation

Planning Exercises

- Workshops with public safety partners will be conducted July – August 2020 timeframe
- Exercise scheduled for September 2020 to include CalOES/CPUC/County OES/CAL FIRE
**PSPS Notifications to State Agencies**

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### PSPS Notifications to State Agencies

<table>
<thead>
<tr>
<th>72 Hours</th>
<th>48 Hours</th>
<th>24 Hours</th>
<th>12 Hours</th>
<th>EOC Activation</th>
<th>De-energizing</th>
<th>Opening CRCs</th>
<th>Patrolling</th>
<th>Re-energization</th>
<th>EOC Deactivation</th>
</tr>
</thead>
</table>

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*Build a Better Business*
GIS for Public Safety Partners

Cal OES GIS Essential Elements of Information

- Critical Care and/or Medical Baseline Customer Count
- Energization Status
  - Monitoring
  - De-energized
  - Patrolling
  - Re-energized
  - Phase and Timing
- County
- Circuit Name
- Critical Infrastructure/Essential Customers
- Total Customers

Transferred via secure GIS link
Aerial Inspection, Patrol and Firefighting Enhancements

• Additional Airbus H-135 helicopter to ensure sufficient air inspection and patrol resources:
  • Pre-Event
  • Prior to Re-Energizing
  • Supplements existing H-145 platform

• Additional back-up Blackhawk firefighting helicopter:
  • Ensures no interruption of response capability due to maintenance requirements
  • Augments the existing Blackhawk and Air Crane firefighting platforms
Situational Awareness – Fire Safe 3.0

- **30 additional Weather Stations** – enabling 30-second data reporting
- **Improved Wildfire Modeling** – new fuels, vegetation & fire growth algorithms
- **Satellite Wildfire Detection** – fire alert notifications in 20-30 seconds.
- **AI-Based Forecasting System** – improving alerting capability
- **New Academic Partnerships** – moving fire science forward
- **Additional Cameras** – increasing real-time situational awareness
Situational Awareness – PSPS Dashboard

<table>
<thead>
<tr>
<th>Anemometer</th>
<th>Device</th>
<th>Gust</th>
<th>Alert Speed</th>
<th>95/99 Per</th>
<th>Forecast</th>
<th>VRI</th>
<th>Sub</th>
<th>Dist/FPI</th>
<th>Meters</th>
<th>Community</th>
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<tr>
<td>Sill Hill</td>
<td>79-799R*</td>
<td>60</td>
<td>42</td>
<td>36/44</td>
<td>45</td>
<td>H</td>
<td>WR</td>
<td>ME/15</td>
<td>638</td>
<td>Descanso</td>
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<td>Sill Hill</td>
<td>626</td>
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<td>441-25R</td>
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<td>GC</td>
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<td>VC</td>
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<td>M</td>
<td>DE</td>
<td>ME/14</td>
<td></td>
<td>Descanso</td>
</tr>
</tbody>
</table>

Enhancements

- Added Alert speed
- Enhanced color coding for Alert speed warning and Alert speed reached
- Single line for each device and tie line
- Alert speed warning at 7 mph below threshold
- Community-friendly name
- De-energized circuit segment moved to new dashboard
- Impacted meter count

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PSPS Criteria

Actual threshold values are dynamic and depend on the factors listed below

- Weather conditions
- Vegetation conditions and Vegetation Risk Index
- Field observations and flying/falling debris
- Information from first responders
- Meteorology, including 10 years of history, 99th and 95th percentile winds
- Expected duration of conditions
- Location of any existing fires
- Wildfire activity in other parts of the state affecting resource availability
- Information on temporary construction

**Unhardened Lines:** When the following thresholds are exceeded, SDG&E will consider the use of PSPS
  - Consider the lowest value of 95\textsuperscript{th} percentile wind with high VRI
  - 99\textsuperscript{th} percentile wind with low VRI
  - 40 mph

**Hardened Lines:** The thresholds for the decision to consider PSPS are raised for hardened lines
  - SDG&E’s hardened Transmission Lines remained energized during all previous PSPS events.
Pandemic PSPS Preparations

Implementing additional PSPS planning and preparedness to ensure the pandemic will not compromise our ability to operate safety

- Conducted internal continuity assessment to ensure a PSPS event can be planned and executed effectively
- Updating all internal PSPS processes and procedures to include pandemic planning
- Conducting additional pandemic-specific trainings and exercises to include:
  - Internal exercises and tabletops
  - External trainings with wildfire stakeholders, local governments and tribes
- Creating a remote EOC activation response plan
- Reviewing and designing all PSPS-related IT systems for remote support
- Added newly identified medical facilities and shelters to the SDG&E critical facilities list
- Engaging with all existing critical facilities to ensure updated contact information
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Pandemic PSPS Preparations - Exercise

SDG&E is actively developing COVID-19 specific exercises to test a remote PSPS response

• Multiple scenarios are being considered, including an active wildfire in addition to PSPS and pandemic.
• Technology platforms and communication strategies have been established to support a remote PSPS response.
• Technology requirements, including system resiliency and redundancy have been created for all potential responders.
• Technology surveys are being finalized with all EOC responders to identify IT related vulnerabilities.
• Any IT related vulnerabilities will be addressed in June in preparation for an internal exercise schedule beginning in July.
• Coordination with external agencies is ongoing in preparation for a larger, region-wide exercise scheduled for September.
Pandemic PSPS Preparations - Operations

Enhancing operational response to keep our employees and communities safe

- Refine plans to create a safer COVID-19 work environment:
  - Health screenings and antibody testing, as available
  - Single cars/trucks, when possible
  - Appropriate PPE (field work and customer service)
  - Sequestration of system operators
  - Separation of critical PSPS response staff
- Securing additional air resources to support PSPS operations
- Continued use of external resources and contractors to support PSPS operations
- Will continue to work closely with public safety partners to ensure data-driven PSPS decision making, prioritizing community safety
Pandemic PSPS Preparations – Outreach

Implementing enhanced community preparedness, planning and outreach

- Outreach and coordination with local government and fire community stakeholders will incorporate pandemic PSPS planning
- Implemented a campaign to make contact with all Medical Baseline (MBL) Customers living in the High Fire Threat District
  - Updated contact information will support ongoing preparedness initiatives
- PSPS Mobile Application will enable additional community outreach capability
- Update PSPS website and outreach materials to include COVID-19 Preparedness
SDG&E remains committed to supporting customers and communities during PSPS

- Developing contingency plans to facilitate drive-thru Community Resource Centers
- Social distancing and CDC guidelines will be followed to ensure safety
- Drive-thru resources include:
  - Preparedness materials (safety tips)
  - Ice, water, snacks
  - Car power-inverter
  - Small solar-powered batteries and radios
Pandemic PSPS Preparations – Joint IOU Coordination

Implementing enhanced community preparedness, planning and outreach

• Twice weekly (Mon & Wed) calls between all three IOUs outreach & notification staff
• Weekly calls between Emergency Management Directors
• Bi-weekly CPUC/CalOES Joint IOU operational calls
• Emergency Management planning staff ad-hoc calls, as needed