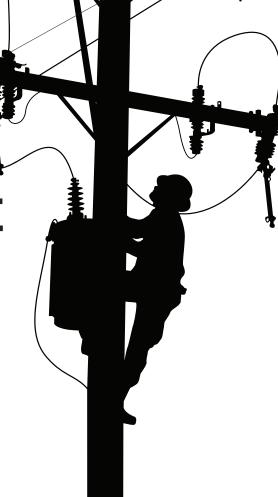
# **WILDFIRE SEASON IS HERE**

PREPARE YOUR HOUSEHOLD NOW







# **OUR COMMITMENT IS TO YOUR SAFETY.**

In recent years, California experienced some of the most destructive wildfires ever seen. SDG&E® makes every effort to help protect the region against the threat of wildfires. Our highest priority is the safety of our customers, employees and communities, which is why we continue to improve and strengthen our existing equipment and structures.



OVER

cameras monitor weather and fires.



**OVER** 

230

weather stations provide readings of wind speed, humidity and temperature.



26,000

wooden power poles have been upgraded to fire-resistant steel poles.



455,000

trees have been inspected and trimmed near SDG&E power lines.



25

drones conduct yearround aerial inspections of power and gas lines.



4

helicopters to help with wildfire safety and patrolling electrical lines.



**We don't stop there.** If dangerous conditions are present, we may shut off power to keep you and your community safe. This is called a **Public Safety Power Shutoff (PSPS)**. Additional electric enhancements are anticipated to have a 25-30% reduction of customers impacted by PSPS compared to 2019.

# WHAT IS A PUBLIC SAFETY POWER SHUTOFF?

SDG&E monitors high fire risk conditions. These include, but are not limited to:



**HIGH WINDS** (Including Red Flag warnings)





LOW **HUMIDITY** 



**DRY VEGETATION** that could serve as fuel



ON-THE-**GROUND OBSERVATIONS** 



**PUBLIC SAFETY RISK** 



are present, we may shut off power as a last resort to keep you and your community safe.

To learn more about Public Safety Power Shutoffs, visit sdge.com/wildfire-safety.



# **HOW IS A PUBLIC SAFETY POWER SHUTOFF DETERMINED?**

## Public Safety Power Shutoff Process

7-10 days ahead

3-6 days ahead

3 days ahead

1 day ahead

Day of power shutoff

Power restored



When forecasts indicate the potential for adverse weather, SDG&E monitors weather to assess potential impact. Ō

Fire weather forecasts are refined accordingly.



Communication starts with customers affected by a possible Public Safety Power Shutoff including state, county, city, critical customers and medical baseline customers.



Continued monitoring, communications and coordination with first responders and communities impacted by weather conditions.



Notify all affected communities, government and all public agencies that power has been shut off.



Once the weather conditions become safe, SDG&E will start the restoration of power by field crews and sky patrol to make sure there are no damages or potential damages from flying debris to the overhead facilities.

## Timeline of Notifications (when possible)

~48 Hours ~24 Hours ~1

before power

is turned off

~24 Hours before power is turned off ~1 Hour before power is turned off Initiation of the Public Safety Power Shutoff Activation of Community Resource Centers, if needed When safety inspections have begun

Once power has been restored



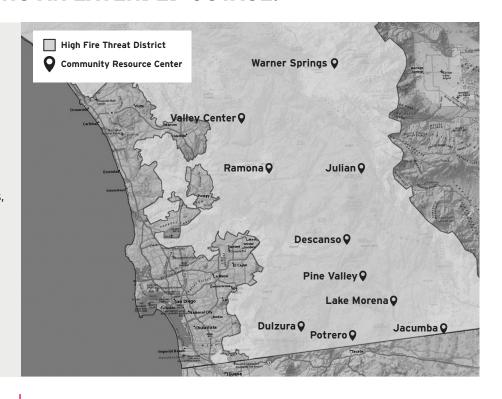
If we anticipate the power to be off for an extended period, we may open Community Resource Centers and/or Information Centers in affected areas.

# KNOW WHERE TO GO DURING AN EXTENDED OUTAGE.

A Public Safety Power Shutoff can last until fire risk conditions are no longer a threat.

We may open any of our Community Resource Centers in affected areas.

These facilities serve as locations where impacted residents can go to get preparedness materials, ice, water, snacks, car power inverters, small solar-powered batteries and radios, and get up-to-date information on outages.



For a complete list of Community Resource Centers, including facility names and addresses, visit **sdge.com/resource-centers**.

# STAY SAFE. TAKE ACTION.

Think smart. Don't leave your safety to chance. Take steps to prepare for any emergency now.



#### Develop an emergency plan

Identify a place to meet with family, safe routes and shelters, as well as what actions you will take. Discuss and practice the plan with your family, including your children.



### Prepare an emergency kit

Keep the essentials on hand. Make sure your kit is stocked with items you and your family need, including for your pets, seniors and those with a disability. Store them in easy-to-carry containers such as backpacks or plastic crates. See enclosed checklist.



### Download our PSPS app, "Alerts by SDG&E"

Stay informed about Public Safety Power Shutoffs (PSPS) before, during and after these events are called. Visit **sdge.com/pspsapp** to download the app or learn more.

Whatever the circumstances, we'll make every effort to communicate with you.



#### **Update contact information**

Go to **sdge.com/MyAccount**. Click on "Manage Your Contact Info" and update your contact information, including email address.



#### Sign up for outage notifications

Stay in the know so we can help keep you safe. This process is for PSPS as well, not just wildfire. Start by making sure contact information is up to date.

Visit sdge.com/notifications.

# BE PREPARED. CREATE A DEFENSIBLE SPACE.

Minimize your home's exposure to risk by modifying the vegetation space around it to resist a wildfire.

# **ZONE 1**

The area nearest your home should be well spaced and contain low-growing and fire-resistant plants such as turf grass, vegetable gardens, flower beds or ones recommended by your local nursery.

## **ZONE 2**

Low-growing ground covers that support fire resilience and are low in fuel volume are recommended in this zone. Talk to a grower about which plants will work for your defensible space.

## **ZONE 3**

Check with environmental regulatory agencies before modifying native vegetation that might include endangered species and habitats.

## 30 - 50 ft.

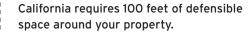
San Diego County requires 50 feet of clearance in Zone 1.

## 100 ft.

Beyond 100 ft.



Undisturbed vegetation





# DISASTER INFORMATION

In an emergency, the most important thing you can do is be prepared.

#### SDG&E®

Call 1-800-411-7343 or visit sdge.com/safety for more information.

## **Community Resource Centers**

During extended Public Safety Power Shutoffs, we'll open resource centers. Find a resource center at **sdge.com/resource-centers**.

## Ready San Diego

County Office of Emergency Services. Sign up for notifications in case there is an emergency: **readysandiego.org** 

# Download the SD Emergency app

https://www.readysandiego.org/SDEmergencyApp/





#### **American Red Cross**

San Diego/Imperial Counties Chapter.
Help before, during and after emergencies.
San Diego/Imperial Counties: *redcross.org/sandiego*Orange County: *redcross.org/oc* 

#### 211 Hotline

During an emergency, 211 works with the Office of Emergency Services as a communications point for many agencies. A live operator can help you find what you need in your location. A live operator can help you find what you need in your location, simply dial 211.

### News Radio AM 1600 KOGO

Tune in to KOGO for the latest updates during an emergency.

DIAL 911 FOR POLICE, FIRE & MEDICAL EMERGENCIES

# **HAVE AN EMERGENCY KIT READY**



In an emergency, you may only have a moment's notice to evacuate. Here are some suggested items to consider.























### YOUR PACKING LIST

	Three-day supply of bottled water (one gallon per person per day)
	First aid kit, essential medicines and eyeglasses
	Three-day supply of packaged, dried and canned food
	Manual can opener
	Pet food and pet carrier
	Portable radio and flashlights with spare batteries in waterproof bags
	An extra set of car keys, cash and credit cards
	Special items for infants
	Cell phone with chargers and backup battery
	Whistle to signal for help
	Overnight bag of clothes and toiletries
	Facial mask
	Hand sanitizer
	Fire extinguisher
П	Important documents

# ITEMS FOR SENIORS AND PEOPLE WITH DISABILITIES

<ul><li>☐ Medical equipment (including batteries and chargers)</li><li>☐ Prescriptions</li></ul>
List of medical, pharmacy and medical device supply providers, including phone numbers
<ul><li>Copies of prescriptions, doctors' orders and serial numbers of medical devices</li></ul>
☐ Extra eyeglasses and hearing aids (include extra batteries)
Medical alert tags or bracelets or written description of your disability and/or needs if you're unable to describe the situation in an emergency
Assistive technology and/or communication tools
Accessible housing
☐ Service animal

Follow us on:







# **GRANTS HELP BUILD COMMUNITY SAFETY**

Over the last decade, the SDG&E Safe San Diego Initiative has granted over \$10 million in shareholder funds to support first responders, emergency preparedness, defensible space, and wildfire safety education through community partnerships with the American Red Cross, 2-1-1 San Diego, the San Diego Fire Rescue Foundation, the Burn Institute, the Inter Tribal Long Term Recovery Foundation, Community Emergency Response Teams (CERTs), Tribal Emergency Response Teams, Fire Safe Councils, and other non-profit organizations. Learn more at **sdge.com/safe**.





Follow us on:





P.O. Box 129831 | San Diego, CA 92112-9831 | 800-411-7343