

## OUR COMMITMENT IS TO YOUR SAFETY.

In recent years, California experienced some of the most destructive wildfires ever seen. SDG&E® makes every effort to help protect the region against the threat of wildfires. Our highest priority is the safety of our customers, employees and communities, which is why we continue to improve and strengthen our existing equipment and structures.



cameras monitor weather and fires.



**OVER** 

weather stations

provide readings of wind speed, humidity and temperature.



26,000

wooden power poles have been upgraded to fire-resistant steel poles.



trees have been inspected and trimmed near SDG&E power lines.



drones conduct year-round aerial inspections of power and gas lines.



helicopters help with wildfire safety and patrolling electrical lines.



We don't stop there. If dangerous conditions are present, we may shut off power as a last resort to keep you and your community safe. This is called a Public Safety Power Shutoff (PSPS). Additional electric enhancements have led to a 25-30% reduction of customers impacted by PSPS compared to previous years.

## **HOW IS A PUBLIC SAFETY POWER SHUTOFF DETERMINED?**

#### **Power Shutoff Process**

7-10 days ahead



When forecasts indicate the potential for adverse weather conditions, SDG&E monitors weather to assess potential impact.

3-6 days ahead



Fire weather forecasts are refined accordingly. 2 days ahead



Communication starts with customers\_ affected by a possible Power Shutoff including State, County, City, Critical Customers and Medical Baseline Customers.

1 day ahead



Continued monitoring, communications and coordination with first responders and communities impacted by weather conditions.

Day of Power Shutoff



Notify all affected communities, government and all public agencies that power has been shut off.

Power restored



Once the weather conditions become safe, SDG&E will start the restoration of power by field crews and sky patrol to make sure there are no damages or potential damages from flying debris to the overhead facilities.

#### Timeline of Notifications (When Possible)

~48 Hours before power is turned off

~24 Hours before power is turned off

~1 Hour before power is turned off

Initiation Power Shutoff

Activation of Community Resource Centers, if needed

When patrolling has begun Once power has been restored



If we anticipate the power to be off for an extended period, we may open Community Resource Centers in affected areas.

## STAY SAFE. TAKE ACTION.

Think smart. Don't leave your safety to chance. Take steps to prepare for any emergency now.



#### Develop an emergency plan

Identify a place to meet with family, safe routes and shelters, as well as what actions you will take. Discuss and practice the plan with your family, including your children.



#### Prepare an emergency kit

Keep the essentials on hand. Make sure your kit is stocked with items you and your family need, including for your pets, seniors and those with a disability. Store them in easy-to-carry containers such as backpacks or plastic crates. Visit **sdge.com/wildfire-safety** to learn more.



## Download our PSPS app, "Alerts by SDG&E"

Stay informed about Public Safety Power Shutoffs (PSPS) before, during and after these events are called. Visit **sdge.com/pspsapp** to download the app or learn more.

#### Update your contact information

Whatever the circumstances, we'll make every effort to communicate with you.



#### Go to **sdge.com/MyAccount**.

Select "My Profile" from the "Account" drop-down menu and update your contact information, including email address.



#### Sign up for outage notifications

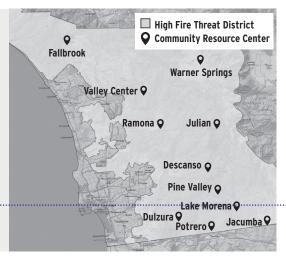
In case of wildfires, staying in the know can help keep you safe. Start by making sure your contact information is up to date. Visit **sdge.com/notifications**.

# KNOW WHERE TO GO DURING AN EXTENDED OUTAGE.

A Public Safety Power Shutoff can last until fire risk conditions are no longer a threat.

We may open any of our eleven Community Resource Centers in affected areas. These facilities serve as locations where impacted residents can go to get preparedness materials, ice, water, snacks, car power inverters, small solar-powered batteries and radios; and get up-to-date information on outages.

Visit **sdge.com/resource-centers** for more information.



## BE PREPARED. CREATE A DEFENSIBLE SPACE.

Minimize your home's exposure to risk by modifying the vegetation space around it to resist a wildfire.

## **ZONE 1**

The area nearest your home should be well spaced and contain low-growing and fire-resistant plants such as turf grass, vegetable gardens, flower beds or ones recommended by your local nursery.

### **ZONE 2**

Low-growing ground covers that support fire resilience and are low in fuel volume are recommended in this zone. Talk to a grower about which plants will work for your defensible space.

## ZONE 3

Check with environmental regulatory agencies before modifying native vegetation that might include endangered species and habitats.



#### 30-50 ft.

San Diego County requires 50 feet of clearance in Zone 1.

#### 100 ft.

Bevond 100 ft.



California requires 100 feet of defensible space around your property.

Undisturbed vegetation

For more preparation tips, visit sdge.com/wildfire-safety.