

Understanding your SDG&E bill



Below are summarized sections of your bill. Details about your energy use such as when and how your home uses energy, and a bill forecast for the month, are available in My Account, SDG&E's online energy-management tool. To get started, you just need your account number. Visit sdge.com/MyAccount.

SDGE SERVICE FOR SDGE CUSTOMER 4800 ELECTRIC AVE SAN DIEGO, CA 92129

ACCOUNT NUMBER 1234 567 890 6

DATE MAILED Apr 3, 2018 sdge.com Page 1 of 5

1 **DATE DUE** Apr 22, 2018
AMOUNT DUE \$91.46

2 **Account Summary**

Previous Balance		\$111.37
Payment Received	01/12/18	THANK YOU - 112.00
Credit Balance		- \$0.63
Current Charges		+ 92.09
Total Amount Due		\$91.46

3 **Summary of Current Charges** (See page 2 for details)

Billing Period	Usage	Amount(\$)
Gas Dec 29, 2017 - Jan 30, 2018	26 Therms	32.31
Electric Dec 29, 2017 - Jan 30, 2018	260 kWh	52.78
Returned Payment Charge		7.00
Total Charges this Month		\$92.09

4 **Gas Usage History** (Total Therms used)

26 Therms used

- 1.3 Daily avg Therms
- 0.0% Change in daily avg Therms from last year
- 38.6% Change in daily avg Therms from last month
- 32 Days in billing cycle

5 **Electric Usage History** (Total kWh used)

260 kWh used

- 0.1 Daily avg kWh
- 0.4 Daily avg kWh last month
- 24.6% Change in daily avg kWh from last year
- 13.8% Change in daily avg kWh from last month
- 32 Days in billing cycle

5 **Save Paper & Postage** ACCOUNT NUMBER 1234 567 890 6
PAY ONLINE sdge.com

DATE DUE Apr 22, 2018
AMOUNT DUE \$91.46

Please enter amount enclosed.

Write account number on check and make payable to San Diego Gas & Electric.

SAN DIEGO GAS & ELECTRIC
PO BOX 25111
SANTA ANA, CA 92799-5111

6 2 0000012345678900000092090000009146

SDGE SERVICE FOR SDGE CUSTOMER 4800 ELECTRIC AVE SAN DIEGO, CA 92129

ACCOUNT NUMBER 1234 567 890 6

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6 **Detail of Current Charges**

Gas Service

Rate: GR-Residential Baseline Allowance: 49 Therms
Meter Number: 99999999 (Next scheduled read date Mar 1, 2018) Cycle: 21

Billing Period	Days	Current Reading	Previous Reading	Difference	Meter Constant	Therm Multiplier	Total Therms
12/29/17 - 01/30/18	32	8957	8932	25	1,000	1,049	26

7 **Gas Service Rate Change This Billing Period:**
There was a rate change on day 3 of your Billing Period. Therefore, your charges for the first 2 days were at Rate 1, and the remaining 30 days were at Rate 2.

Therms used	Rate/Therm	Amount(\$)
2 of 32 Days	\$1.48	1.48
26	\$8581	21.10
32 of 32 Days	\$21.10	

8 **Gas Energy Rate Change This Billing Period:**
There was a rate change on day 3 of your Billing Period. Therefore, your charges for the first 2 days were at Rate 1, and the remaining 30 days were at Rate 2.

Therms used	Rate/Therm	Amount(\$)
2 of 32 Days	\$57	.57
26	\$30205	7.36
32 of 32 Days	\$7.36	

(Continued on next page)

9 **Important Phone Numbers**

1-800-411-SDGE (7343) English
1-800-311-SDGE (7343) Español
1-877-889-SDGE (7343) TTY
M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, 7 days a week. 1-800-611-7343
To locate underground cables & gas pipes, please call DigAlert. Monday-Friday, 6am-7pm. 8-1-1
To make a payment using your credit or debit card via a third party vendor, call. 1-800-386-0067

8 **Payment Options** Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.

Online Bill Pay: Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank's website for home banking options.

Credit/Debit: Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.

Mobile: SDG&E's free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.

In Person: To find the nearest location and hours of operation, visit sdge.com/locations.

Need help paying your bill? For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.

By Mail: Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.

- 1 Due date and amount due** for quick reference.
- 2 Summary of charges** shows usage and cost totals at a glance.
- 3 Messages** provides information about your account, programs or services.
- 4 Usage history** compares your energy use to previous months and the same month a year ago to help you track how you've been using energy.
- 5 Online bills** We encourage you to help save paper by going paperless with My Account, or check with your home banking provider to see if they offer e-bills from SDG&E.

- 6 Gas service**, baseline allowance and meter reading information.
- 7 Gas rate information** and associated costs are detailed to help you understand your energy use.
- 8 Payment options** presented so you can decide the best way to pay your bill every month.
- 9 SDG&E® contact information and hours of operation**

continued on back ▶

Detail of Current Charges - Continued

Total Gas Charges \$30.51

TAXES & FEES ON GAS CHARGES

	Amount (\$)
Public Purpose Program	1.76
State Regulatory Fee	26 Therms x \$0.01643 .04
Total Taxes & Fees on Gas Charges	\$1.80
Total Gas Service	\$32.31

Electric Service

Rate: Standard - DR-Residential Climate Zone: Coastal
 Baseline Allowance: 294 kWh
 Billing Period: 12/29/17 - 1/30/18 Total Days: 32
 Meter Number: IASIDRIS (Next scheduled read date Mar 1, 2018) Cycle: 21
 Meter Constant: 1.000
 Circuit: 1234 Your circuit is currently not subject to rotating outage. However, this is subject to change without notice.

Billing Period	Days	Current Reading	Previous Reading	Difference	Meter Constant	Total kWh
12/29/17 - 01/30/18	32	19288	19028	260	1.000	260

ELECTRIC CHARGES

	Amount (\$)
Electricity Delivery (Details below)	260 kWh
Winter Usage	0-12% of Baseline
kWh used	260
Rate/kWh	\$ 147.49
2 of 32 Days	\$2.40
kWh used	260
Rate/kWh	\$ 154.06
30 of 32 Days	\$37.55
DWR Bond Charge	260 kWh x \$.00549 1.43

Rate Change This Billing Period:
 There was a rate change on day 3 of your Billing Period. Therefore, your charges for the first 2 days were at Rate 1, and the remaining 30 days were at Rate 2.

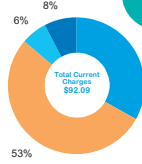
Winter Electricity Generation	260 kWh x \$.07397 x 2/32	1.20
Winter Electricity Generation	260 kWh x \$.07075 x 30/32	17.25
FERA Discount		-7.18
EcoChoice Differential	260 kWh x -.01062 x 2/32	-.17
EcoChoice Differential	260 kWh x -.02375 x 30/32	-5.79
PCIA		5.87
Total Electric Charges	\$52.56	

TAXES & FEES ON ELECTRIC CHARGES

	Amount (\$)
Franchise Fees on Electric Energy Supplied by Others	1.43 x 1.10% .02
State Surcharge Tax	260 kWh x \$.000290 .08
State Regulatory Fee	260 kWh x \$.000458 .12
Total Taxes & Fees on Electric Charges	\$ 0.22
Total Electric Service	\$52.78

Breakdown of Current Charges

The total current charges include the following components. Definitions for these items are shown on page 5 of your bill.



Gas Charges

Gas Service \$30.51

Other Charges & Credits (Gas)

Public Purpose Programs \$1.76

Other \$0.4

Electric Charges

Electricity Generation \$12.49

Transmission \$9.45

Distribution \$25.99

Nuclear Decommissioning -\$0.02

Competition Transition Charge \$4.4

Local Generation Charge \$2.56

Reliability Services \$0.1

Total Rate Adj. Comp. -\$1.97

Other Charges & Credits (Electric)

Public Purpose Programs \$3.49

FERA Discount -\$7.18

DWR Bond Charge \$1.43

PCIA \$5.87

Other \$2.2

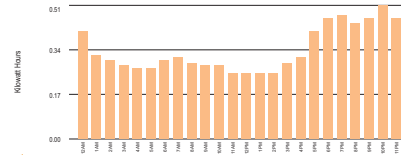
Other Account Charges & Credits

Other \$7.00

Total Current Charges \$92.09

Your Electricity Dashboard

Average Hourly Electric Usage



Average Hourly Usage (kWh)

Average Electricity Cost (kWh)

260 kWh

Tier 1	Tier 2	High Usage Charge
0 - 382 kWh	383 - 1,176 kWh	> 1,177 kWh
23¢	40¢	47¢

Pricing illustrated above represents an average cost per kWh for each tier. Actual prices may vary.

Highest Usage Hour

Highest Usage Hour this month:

2.0 kWh on January 23, 2018 from 11pm to 12am

This is the highest amount of electricity used at a given point in time.

- 10 Electric service**, baseline allowance and meter reading information.
- 11 Your circuit and block number** You can use your circuit and block number to see how long a planned or unplanned outage is expected to last.
- 12 Electric rate information** detail and associated costs are displayed to help you understand total costs for electricity.
- 13 Breakdown of current charges** itemizes individual components included in your energy rates.

- 14 Residential electric rates** are tiered so the cost per kWh goes up when your overall electricity use rises from one usage level to the next. There are up to two tiers where your usage can fall into.
The electricity price by tier changes during the year, based on the season and other factors. The costs shown are for illustration purposes only.
- 15 High Usage Charge** A state-mandated High Usage Charge will apply to residential tiered customers whose electricity use is more than four times the amount of their Baseline Allowance.