

CFBF DATA REQUEST
CFBF-SDG&E-DR-07
SDG&E SECOND AMENDED GRC Phase 2 APPLICATION – A.15-04-012
SDG&E SUPPLEMENTAL RESPONSE
DATE RECEIVED: APRIL 25, 2016
DATE RESPONDED: MAY 16, 2016

1. Please provide the number of SDG&E's agricultural customers and total agricultural energy usage over the most recent 12 month-period by NAICS code, separately providing the data for (i) PA customers with loads below 20 kW, (ii) PA customers with loads of 20 kW or more, and (iii) PA-T-1 customers.

SDG&E Response:

SDG&E objects to this Data Request on the grounds that the term "SDG&E's agricultural customers" is vague and ambiguous. Without waiving this objection, and interpreting the term "SDG&E's agricultural customers" to refer to the number of customer accounts (one customer may have multiple electric accounts on Schedules PA and PA-T-1), SDG&E responds as follows. Please refer to the excel file titled 'CFBF DR07-Q1.xlsx,' which accompanies SDG&E's response. The data provided reflects a time frame of April 2015 to March 2016.

To provide as much detail as possible while protecting customer privacy and conforming to the Customer Privacy Aggregation 15/15 Rule (requiring at least 15 customers in a group and no one customer in a group can comprise 15% or greater of the energy usage for the group), data was provided at the NAICS6, NAICS4, NAICS2 and remainder aggregation levels. NAICS4 excludes what was reported for NAICS6. NAICS 2 excludes what was reported for NAICS4 and NAICS6. The "remainder" identified in the worksheet includes the remaining relevant customers that are not included in what was reported in the NAICS2, NAICS4 and NAICS6 categories.

Please note that there is different summarization of data between Q1 (account level) and Q2 (service point level) in SDG&E's response to CFBF DR-07.

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2. Data included in SDG&E’s response to CFBF Data Request #4 Question 1 on the number of PA customers with loads below 20 kW and the number with loads of 20 kW or more are not consistent with the billing determinant data for these customers in SDG&E’s CONFIDENTIAL Consolidated Model (sheet “Determinants,” G2383 and G2407, divided by 12 to obtain the customer count). It appears that the data response may have switched the two PA customer groups. Please double-check the data response and either (i) provide a corrected response that is consistent with the billing determinants or (ii) explain the discrepancy between the actual number of service points for each PA customer group and the number of customer accounts used in the billing determinants for each PA customer group.

SDG&E Response:

In reviewing the previously provided response to CFBF Data Request 4, Question 1, the headers in the table provided were not accurate. The headers labeled “<=20 kW” and “>20kW” were inadvertently switched. The updated response to this question is provided below.

Pursuant to D.12-12-004, SDG&E has transitioned customer service points (i.e., at the meter level) from Schedule PA to TOU-PA. Since a customer may have multiple service points that were part of this transition, the data for this question has been summarized at the service point level.

As such, for this question, SDG&E defines “PA customers” as the number of service points on Schedule PA, noting that one customer may have multiple electric service points. The table below captures the number of service points on Schedule PA, as of 2/3/16, that have already transitioned to TOU rates or will soon be transitioning to TOU rates.

Please note that there is different summarization of data between Q1 (account level) and Q2 (service point level) in this data request.

Schedule PA Service Points as of 2/3/16

	<=20 kW	>20kW	Total
Non-TOU	3,060	429	3,489
TOU	41	13	54
Total	3,101	442	3,543

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3. Mr. Schiermeyer's testimony presents SDG&E's proposal to update sales data in Year 2 and Year 3 (per KES-10). Does SDG&E also propose to update customer counts, non-coincident peak loads, peak loads, load shapes, or any other customer parameters in Year 2 and Year 3?

SDG&E Response:

SDG&E does not propose to update the customer forecast. The factors used to create coincident peak loads, peak loads and load shapes will remain unchanged. The values for coincident peak loads, peak loads and load shapes will change as these factors are applied to the electric sales forecast in year 2 and year 3.

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4. Chapter 8 of SDG&E's testimony addresses the outreach efforts to be used to educate customers about the TOU period changes, as well as other rate changes. Please provide any additional information which has been developed for the outreach program for the changes to the TOU periods, such as the number of customers who will be contacted, how many customers will be contacted in person, what the timeline for the contact will be (i.e. the time period between the transition to the new periods and when the first contact is made) and whether the timeline will apply to all customer groups.

SDG&E Response:

SDG&E's TOU outreach program is intended to help business customers better understand changes to their operations and energy costs following the adoption of TOU period changes. As part of this program, a formal communication plan is currently under development; and is expected to be formalized by the third or fourth quarter of 2016 in order to ensure customers are made aware, in a timely manner, of the TOU period changes and the subsequent impacts to their businesses. A key component of this plan is that SDG&E plans to focus on communicating the TOU transition to all business customers in its service territory.

SDG&E plans to use communication tactics including, but not limited to:

- Account executive one-on-one conversations over the phone and via email for large assigned business customers;
- Presentations to trade associations, chambers of commerce and other business associations;
- Quarterly bill newsletters;
- E-newsletters