



RULE 3

APPLICATION FOR SERVICE

C. Changes in Load or Operation

It is the customer's responsibility to notify the Utility in writing within 15 days if the customer makes any change in the connected load, in the number of residential dwelling units/spaces, or in the size or character of the appliances or apparatus. Such change(s) may require a new application for service and/or a change in the Utility's service facilities, and may result in the customer being transferred to a different tariff schedule.

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D. Joint and Several Liability for Service/Beneficial Use

Where two or more applicants join in one application or contract for Utility service, they shall be jointly and severally liable under the terms of the application/contract and shall be billed by means of a single periodic bill mailed to the customer designated to receive the bill.

Whether or not the Utility obtained a joint application or contract for residential service, where there is evidence that an adult(s) other than the applicant resided at the premises and benefited from Utility service, the other adult(s) and the applicant shall be jointly and severally liable for service rendered while such other adults resided at the premises.

E. Refusal to Provide Service or Discontinuance of Service

The Utility may refuse to provide service or may discontinue or disconnect service and/or may rebill the account when:

1. The information provided to the Utility in applying for service is false, incomplete, misleading, or inaccurate; or
2. The applicant has applied for service under a fictitious name or under the name of another to avoid payment of any Utility bill for service provided at the current premises or any previous premises or that the applicant has requested service in his/her legal name to assist another in avoiding payment of any Utility bill for service provided at the current account location or any previous account location; or
3. The applicant and/or other adults residing with the applicant have received the benefit of service without paying for it and are attempting to change the name on the account to avoid payment of any Utility bill for service provided at the current account location or any previous account location.
4. The Utility is unable to arrange with the applicant or customer for a safe working environment for Utility employees on the premises being served.

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In the event of a rebill, the Utility shall provide the customer with the reason for such rebill.

F. Request for Medical Baseline Allowance by Residential Customer

The Utility may require a residential customer, or prospective residential customer, to complete a Medical Baseline Allowance Application, Form 132-150, if appropriate, before additional medical baseline quantities can be determined. The additional medical baseline allowance will become effective for service rendered after the next regular meter reading following receipt of the Application by the Utility.

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