



A Sempra Energy utility®

Serving you today.  
Planning for tomorrow.®

Annual checkups of your furnace and other gas appliances help keep you and your family safe, and help you get the most for your energy dollars.



## WINTER SAFETY STARTS with a home-heating checkup

Want to make sure your gas furnace runs safely when you fire it up this winter? Schedule an appointment today to have it checked by SDG&E® or a licensed heating contractor.

“Your safety is a high priority for us,” says Debra Reed, SDG&E president and chief executive officer. “An annual checkup of your gas furnace will help keep you and your family safe and warm this winter. Clean, well-maintained appliances also run more efficiently so you can get the most for your energy dollars.”



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— Debra Reed  
SDG&E President and Chief Executive Officer

To schedule a furnace checkup, call SDG&E’s automated line at 1-800-711-SDGE (7343), and have the account number on your SDG&E bill ready

to enter. An SDG&E service technician will check, clean and adjust the control valves and burners on your gas furnace, and relight the pilot light if necessary.

Other safety services offered by SDG&E include:

- Testing gas appliances for carbon monoxide. This colorless, odorless gas can cause nausea, drowsiness, flu-like symptoms and even death.
- Gas leak investigations. SDG&E adds an unpleasant odor to natural gas so that it’s easier to find and repair leaks.
- Gas shut-offs/turn-ons for fumigation jobs.
- Tests of arcing/sparking electrical equipment to prevent fires.
- Marking appliance controls for easier use by people with limited eyesight or blindness.
- Marking the location of underground gas and electric lines when you call 811 (Underground Service Alert) at least two workdays before digging. This helps you avoid the dangers – and costs – of damaging underground utilities.

For safety tips, visit [www.sdge.com/safety](http://www.sdge.com/safety) or call 1-800-411-SDGE (7343). Providing you with safety services, information, safe and reliable energy and round-the-clock emergency response are all part of SDG&E’s commitment to safety.

## Energy Team helps income-qualified customers prepare for winter

Despite Southern California’s relatively mild climate, winter can still create “chills” when it comes to heating bills. Yet there’s good news for income-qualified homeowners and renters: SDG&E’s Energy Team can provide free energy-saving home improvements and energy education to help lower those winter energy bills.

If you meet the income guidelines shown here, the Energy Team can help you save money and make your home more comfortable with improvements such as:

- Compact fluorescent light bulbs.
- Attic insulation.
- Low-flow showerheads.
- Caulking and weatherstripping.
- Water-heater blankets.
- Limited appliance repair and/or replacement.

Think you qualify? Call today. You can reach the SDG&E Energy Team toll free at 1-866-597-0597 for more information or to schedule the in-home qualification visit.



### ENERGY TEAM PROGRAM INCOME GUIDELINES

Number of persons in household	Total combined annual household income
1 or 2	Up to \$29,300
3	Up to \$34,400
4	Up to \$41,500
5	Up to \$48,600
6	Up to \$55,700
Each additional person	Add \$7,100 per person

## Take the “20-Gallon Challenge”

Click on the “20-Gallon Challenge” at [www.sdge.com/residential](http://www.sdge.com/residential) to learn how your water-saving efforts can help the region during the current drought. Simply sweeping sidewalks and driveways instead of hosing them down, for example, can save up to 18 gallons per minute, while shortening showers can save 2.5 gallons per minute – plus water-heating costs.

# TIME TO HEAT: The seasonal ups and downs of your energy bills



You'll find details about your energy use and rates on your SDG&E bill every month, such as how much natural gas and electricity you used at the baseline (lowest) rates.

basic needs at the lowest (baseline) rates. The CPUC set baseline allowances and rates for energy distribution only, not the energy itself. Your baseline allowances and baseline rates per therm of natural gas and per kilowatt-hour (kWh) of electricity appear on your SDG&E bill.

**SDG&E can help you get ready for winter now** with energy-saving tips, rebates, customer assistance programs and more. Visit [www.sdge.com](http://www.sdge.com) or call 1-800-411-SDGE (7343).

Your energy use changes with the seasons, and so do your energy bills. Winter's colder weather and shorter days, for example, prompt more home heating and lighting. Here are two seasonal changes in energy rates that affect your energy bills, too:

- 1. Lower winter electric rates apply from Nov. 1 through April 30.** In 2001, the California Public Utilities Commission (CPUC) set electric rates slightly higher from May 1 through Oct. 31 to give extra encouragement for conservation in the summer, when regional power demand usually peaks.
- 2. Winter baseline allowances extend from Nov. 1 through April 30.** Every year, baseline allowances for both natural gas and electricity switch from summer to winter levels on Nov. 1. These daily allowances provide you with some energy for

## Electricity cost to drop slightly as bond repayment ends

The cost of electricity for SDG&E customers will drop by about a half-cent (approximately \$0.0051) per kilowatt-hour, starting Oct. 1, 2007. The reduction is due to the final repayment of bonds that helped lower financing costs for electric generation resources. As a result, the "Trust Transfer Amount" that has appeared on SDG&E bills since 1998 will be dropped from the "Total Electric Charges" itemized on your SDG&E bill. You'll still see a prorated Trust Transfer Amount if your bill covers electricity use before Oct. 1.

A typical SDG&E residential customer using 500 kilowatt-hours will see a savings of \$2.55 per month due to the end of the Trust Transfer Amount. Individual savings will vary depending on actual electricity use.



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## noticias de energía

NOVIEMBRE DE 2007

## Energy Team ayuda a clientes con ingreso calificado a prepararse para invierno

A pesar del clima relativamente templado del sur de California, el invierno puede producirle "escalofríos" cuando lleguen las facturas de la calefacción. Sin embargo, hay buenas noticias para los propietarios y arrendatarios de vivienda que reúnan los requisitos de ingreso: Energy Team de SDG&E puede ofrecerles mejoras sin costo para el ahorro de energía en el hogar y educación sobre energía para ayudar a bajar esas facturas de energía en invierno.

Si reúne los lineamientos de ingreso que se muestran aquí, Energy Team puede ayudarle a ahorrar dinero y hacer que su hogar sea más confortable con mejoras tales como:

- Focos fluorescentes compactos.
- Aislamiento del ático.
- Cabezales de bajo flujo.
- Colocación de burletes y enmasillado.
- Recubrimientos para calentadores de agua.
- Reparaciones y/o reemplazos de aparatos domésticos limitados.

¿Cree que califique? Llame hoy mismo. Puede contactar a Energy Team de SDG&E llamando sin costo al 1-866-597-0597 para más información o para programar una visita en su hogar para ver si califica.



### LINEAMIENTOS DE INGRESO DEL PROGRAMA ENERGY TEAM

Número de personas que viven en su hogar	Ingreso total anual combinado en el hogar
1 o 2	Hasta \$29,300
3	Hasta \$34,400
4	Hasta \$41,500
5	Hasta \$48,600
6	Hasta \$55,700
Por cada persona adicional	Agregue \$7,100 por persona

## Bajaré ligeramente el costo de la electricidad al pagarse el bono

El costo de la electricidad para los clientes de SDG&E bajará como medio centavo (aproximadamente \$0.0051) por kilovatio-hora, a partir del 1 de octubre de 2007. La reducción se debe al pago final de los bonos que contribuyeron a reducir los costos de financiamiento de los recursos para la generación eléctrica. Como resultado, el monto de transferencia al fideicomiso "Trust Transfer Amount" que ha aparecido en las facturas de SDG&E desde 1998 será eliminado de los cargos totales de electricidad "Total Electric Charges" detallados en su factura de SDG&E. Seguirá apareciendo un monto de transferencia al fideicomiso prorrateado si su factura cubre algún consumo de electricidad anterior al 1 de octubre.

Un cliente residencial típico de SDG&E que use 500 kilovatios-hora verá ahorros de \$2.55 por mes debido a que se dio por terminado el monto de transferencia al fideicomiso. Los ahorros individuales variarán dependiendo del consumo real de electricidad.