

# WILDFIRE SEASON IS HERE

PREPARE YOUR HOUSEHOLD NOW



# OUR COMMITMENT IS TO YOUR SAFETY

In recent years, California experienced some of the most destructive wildfires ever seen. SDG&E® makes every effort to help protect the region against the threat of wildfires. Our highest priority is the safety of our customers, employees and communities, which is why we continue to improve and strengthen our existing equipment and structures.



MORE THAN

**100**

cameras monitor weather and fires.



MORE THAN

**220**

weather stations provide readings of wind speed, humidity and temperature.



**26,000**

wooden power poles have been upgraded to fire-resistant steel poles.



**455,000**

trees have been inspected and trimmed near SDG&E power lines.



**33**

drones conduct year-round aerial inspections of power and gas lines.



**6**

helicopters to help with wildfire safety and patrolling electrical lines.



**We don't stop there.** If dangerous conditions are present, we may shut off power to keep you and your community safe. This is called a **Public Safety Power Shutoff (PSPS)**. Additional wildfire safety advancements aim to reduce customer impacts and potential wildfire ignitions.

# WHAT IS A PUBLIC SAFETY POWER SHUTOFF?

SDG&E monitors high-risk fire conditions. These include but are not limited to:



**HIGH WINDS**  
(Including Red Flag warnings)



**LOW HUMIDITY**



**DRY VEGETATION**  
that could serve as fuel



**FIRE THREAT**  
to electric infrastructure



**ON-THE-GROUND OBSERVATIONS**

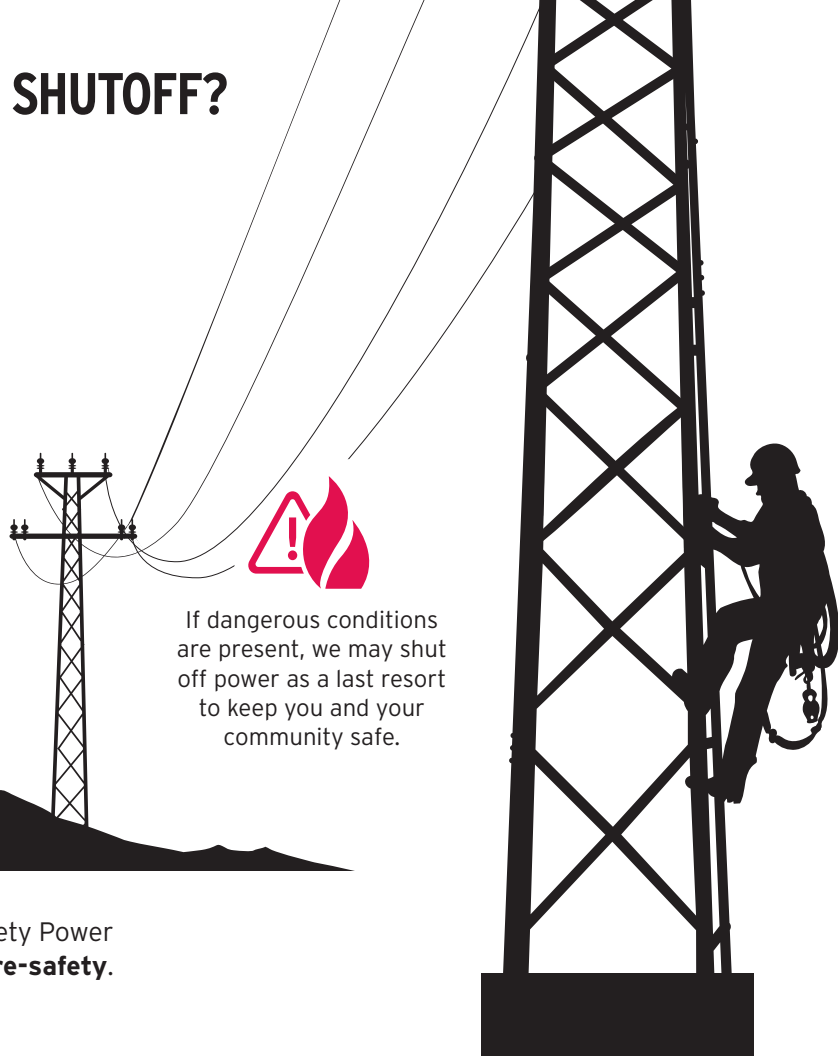


**PUBLIC SAFETY RISK**



If dangerous conditions are present, we may shut off power as a last resort to keep you and your community safe.

To learn more about Public Safety Power Shutoffs, visit [sdge.com/wildfire-safety](https://www.sdge.com/wildfire-safety).



# HOW IS A PUBLIC SAFETY POWER SHUTOFF DETERMINED?

## Public Safety Power Shutoff Process

7-10 days ahead	3-6 days ahead	2 days ahead	1 day ahead	Day of power shutoff	Power restored
 <p>When forecasts show the potential for dangerous conditions, SDG&amp;E monitors the fire risk and potential impacts.</p>	 <p>SDG&amp;E refines weather forecast and wildfire potential accordingly.</p>	 <p>SDG&amp;E will start notifying customers who could be affected by a possible Public Safety Power Shutoff, including critical facilities and medical baseline customers, as well as State, County and City government agencies.</p>	 <p>SDG&amp;E continues to monitor weather conditions, communicates with affected communities and coordinates with first responders and public safety agencies.</p>	 <p>SDG&amp;E notifies affected communities, as well as government and public safety agencies, that power has been shut off.</p>	 <p>Once weather conditions are safe, SDG&amp;E will start to restore power. Field crews and aerial resources will inspect overhead power lines to make sure there are no damages from high winds and that they are safe to operate.</p>

## Timeline of Notifications (when possible)



If we anticipate the power will be turned off for an extended period, we may open Community Resource Centers and/or Information Centers in affected areas.

# KNOW WHERE TO GO DURING AN EXTENDED OUTAGE

A Public Safety Power Shutoff can last until fire risk conditions are no longer a threat.

We may open any of our Community Resource Centers in affected areas.

These facilities serve as locations where impacted residents can go to get preparedness materials, ice, water, snacks, car power inverters, small solar-powered batteries and radios, and get up-to-date information on outages.



For a complete list of Community Resource Centers, including facility names and addresses, visit [sdge.com/resource-centers](https://sdge.com/resource-centers).

# STAY SAFE – TAKE ACTION

Think smart. Don't leave your safety to chance. Take steps now to prepare for any emergency.



## Develop an emergency plan

Identify a place to meet with family, safe routes and shelters, as well as what actions you will take. Discuss and practice the plan with your family, including your children.



## Prepare an emergency kit

Keep the essentials on hand. Make sure your kit is stocked with items you and your family need, including for your pets, seniors and those with a disability. Store them in easy-to-carry containers such as backpacks or plastic crates. See enclosed checklist.



## Download our PSPS app, "Alerts by SDG&E"

Stay informed about Public Safety Power Shutoffs (PSPS) before, during and after these events are called. Visit [sdge.com/pspsapp](https://sdge.com/pspsapp) to download the app or learn more.

Whatever the circumstances, we'll make every effort to communicate with you.

## Update contact information

Go to [sdge.com/MyAccount](https://sdge.com/MyAccount). Click on "Manage Your Contact Info" and update your contact information, including email address.



## Sign up for outage notifications

Stay in the know, so we can help keep you safe. This process is for PSPS as well, not just wildfire. Start by making sure contact information is up-to-date.



Visit [sdge.com/notifications](https://sdge.com/notifications).



## Take our Resiliency Survey and get tips

We've developed a brief series of questions for customized recommendations for you and your loved ones. Upon completing the survey, you may select a community organization that SDG&E will make a \$20 donation to on your behalf. Learn more at [sdge.com/prepared](https://sdge.com/prepared).

# BE PREPARED – CREATE A DEFENSIBLE SPACE

Minimize your home's exposure to risk by modifying the vegetation space around it to resist a wildfire.

## ZONE 1

The area nearest your home should be well spaced and contain low-growing and fire-resistant plants, such as turfgrass, vegetable gardens, flower beds, or ones recommended by your local nursery.

**30 - 50 ft.**

San Diego County requires 50 feet of clearance in Zone 1.

California requires 100 feet of defensible space around your property.

## ZONE 2

Low-growing ground covers that support fire resilience and are low in fuel volume are recommended in this zone. Talk to a grower about which plants will work for your defensible space.

**100 ft.**

## ZONE 3

Check with environmental regulatory agencies before modifying native vegetation that might include endangered species and habitats.

**Beyond 100 ft.**

Undisturbed vegetation



# GRANTS HELP BUILD COMMUNITY SAFETY

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For more than a decade, SDG&E's Safe San Diego charitable giving initiative has provided grants to support first responders, emergency preparedness, defensible space, and wildfire safety education through community partnerships with the American Red Cross, 211 San Diego, 211 Orange County, the San Diego Regional Fire Foundation, the San Diego Fire Rescue Foundation, the Burn Institute, the Inter Tribal Long Term Recovery Foundation, Community Emergency Response Teams (CERTs), Tribal Emergency Response Teams, Fire Safe Councils, and other non-profit organizations. Learn more at [sdge.com/safe](https://sdge.com/safe).



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# HAVE AN EMERGENCY KIT READY

In an emergency, you may have only a moment's notice to evacuate.  
Here are some suggested items to consider.



## YOUR PACKING LIST

- Three-day supply of bottled water (one gallon per person per day)
- First aid kit, essential medicines and eyeglasses
- Three-day supply of packaged, dried and canned food
- Manual can opener
- Pet food and pet carrier
- Portable radio and flashlights with spare batteries in waterproof bags
- An extra set of car keys, cash and credit cards
- Special items for infants
- Cell phone with chargers and backup battery
- Whistle to signal for help
- Overnight bag of clothes and toiletries
- Facial mask
- Hand sanitizer
- Fire extinguisher
- Important documents

## ITEMS FOR SENIORS AND PEOPLE WITH DISABILITIES

- Medical equipment (including batteries and chargers)
- Prescriptions
- List of medical, pharmacy and medical device supply providers, including phone numbers
- Copies of prescriptions, doctors' orders and serial numbers of medical devices
- Extra eyeglasses and hearing aids (include extra batteries)
- Medical alert tags or bracelets or written description of your disability and/or needs if you're unable to describe the situation in an emergency
- Assistive technology and/or communication tools
- Accessible housing
- Service animal

Follow us on:

Plan for safety with tips, videos and checklists at [sdge.com/emergency](https://www.sdge.com/emergency).



# DISASTER INFORMATION

In an emergency, the most important thing you can do is be prepared.

## SDG&E®

Call **1-800-411-7343** or visit [sdge.com/safety](https://sdge.com/safety) for more information.

## Community Resource Centers

During extended Public Safety Power Shutoffs, we'll open resource centers. Find a resource center at [sdge.com/resource-centers](https://sdge.com/resource-centers).

## Ready San Diego

County Office of Emergency Services. Sign up for notifications in case there is an emergency: [readysandiego.org](https://readysandiego.org)

## Download the SD Emergency app

<https://www.readysandiego.org/SDEmergencyApp/>



## American Red Cross

San Diego/Imperial Counties Chapter.  
Help before, during and after emergencies.

San Diego/Imperial Counties: [redcross.org/sandiego](https://redcross.org/sandiego)

Orange County: [redcross.org/oc](https://redcross.org/oc)

## 211 Hotline

SDG&E and 211 have collaborated to provide appropriate information and services to increase preparedness and self-resilience during a PSPS and emergencies. Services may include assisted transportation, backup power, preparedness items, food security, temporary shelter and wellness checks. A live operator can help you find what you need in your location. Simply dial 211.

## News Radio AM 1600 KOGO

Tune in to KOGO for the latest updates during an emergency.

**DIAL 911** FOR POLICE, FIRE  
& MEDICAL EMERGENCIES